
Bug: Directly going to the stat page

Posted by softwareqatestings - 2009/04/26 15:17

Hi,

I am finding a big bug in this system. I want the user to take the exam unlimited time. When a registered user tries to retake the exam, it is directly taking it to the stat page first. But if he goes back and tries to take the exam again, then it is working.

So here is the scenario:

1. User login to Joomla.
2. Take the test and result saved.
3. User logout and try to retake the exam.
4. After pressing continue button, it goes to the stat page again. Instead of exam questions.
5. User goes back and tries to retake the exam and now it works.

Please fix the problem or let me know what's wrong.

I have Joomla 1.5.10 and my site http://softwareqatestings.com/component/option,com_ariquiz/Itemid,1173/.

Also, there is no way I can enable SEF URLs using SH404SEF.

Please help.

Thanks
Raj

=====

Re:Bug: Directly going to the stat page

Posted by admin - 2009/04/26 19:40

Hello,

Could you explain your steps? This quiz is available only for registered users or for all users? If it's available only for registered users, how can a guest user click the 'Continue' button? We have tried to create an account on your site, but it displays 'Invalid token' when we click the 'Register' button.

PS: Could you explain in more detail your problem with SH404SEF?

Regards,
ARI Soft

=====

Re:Bug: Directly going to the stat page

Posted by softwareqatestings - 2009/04/27 16:39

Dear Support,

Thanks for the reply. I have fixed the invalid token error. Thanks for informing me. My quiz is open for only registered users. And guess what the problem seems to be resolved now. Must be something to do with the invalid token.

Now the SEF URL problem. It is coming as
http://softwareqatestings.com/component/option,com_ariquiz/Itemid,1173/

I am using SH404sef, so please let me know how I can fix this.

Thanks
Raj

=====

Re:Bug: Directly going to the stat page

Posted by admin - 2009/04/27 20:42

Hello,

Could you create account on your site and send credentials to info@ari-soft.com that we can see your issue because we didn't receive confirmation registration mail.

Regards,
ARI Soft

=====

Re:Bug: Directly going to the stat page

Posted by softwareqatestings - 2009/04/28 02:57

I have enabled your account. Please check now.

If it does not work then use the test account
manas09 and pw: testing1234

Thanks
Raj

=====

Re:Bug: Directly going to the stat page

Posted by admin - 2009/04/28 08:39

Thanks. We have fixed this issue, you can download the latest version of the component with this fix in 'Member Area'.

Regards,
ARI Soft

=====

Re:Bug: Directly going to the stat page

Posted by softwareqatestings - 2009/05/03 15:28

Hi,
The problem is still there. Can you please have a look again. Cannot have the sef url.
I have uninstalled and reinstalled the component.

Thanks
Raj

=====

Re:Bug: Directly going to the stat page

Posted by admin - 2009/05/03 17:06

Could your provide access to your Joomla backend by email (info@ari-soft.com) that we can investigate this issue?

Regards,
ARI Soft

=====