
Restricted Access - Help please

Posted by pabloferre - 2009/04/04 13:59

Joomla 1.5.9 - Ariquiz installed with some specific modifications you did for me.

After we installed the quiz system you modified for us all was perfect, we work one full week to build the quizzes and we had around a 100 quizzes working perfect, now after a week we didn't been able to enter the quiz component because there was something with the key , very strange but as we had all the quizzes working we leave it while we upload the content for the site, yesterday I enter again to modify one error I saw in the front end and the problem of the key was there and doesn't allow me to modify anything while I was looking that page in the backend suddenly the screen turns blank and a message of restricted access appear, and now I cannot do anything on the site, the front end also is down and showing the same message, I need urgent help please.

Thank you.
Pablo

site: <http://174.132.167.252/~pablofer/>

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Re:Restricted Access - Help please

Posted by admin - 2009/04/04 20:41

Hello,

Check your mail, please.

Regards,
ARI Soft

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Re:Restricted Access - Help please

Posted by pabloferre - 2009/04/06 20:33

Hi Ari team and the rest of Ari users, finally I was able to remove the restricted access sign and get the site running again, I have to say that i was wrong the problem was not caused by Ari quiz it was the fault of JCE Editor, after I disable the JCE the site was up again.

Thanks.
Pablo

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Re:Restricted Access - Help please

Posted by pabloferre - 2009/04/06 21:03

By the way I didn't received any mail, please send it again.
Thanks.

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Re:Restricted Access - Help please

Posted by admin - 2009/04/06 21:04

Hello,

We have sent several letters, check letters in spam or junk folder, please.

Regards,
ARI Soft

