
Onstallation Problem

Posted by vipscuba - 2009/03/19 13:56

Hi, I have a few problems,

I have made payment and download ARIQUIZ.I tried to install but gave me the following error.

* JInstaller::install: SQL Hatas1. DB function failed with error number 2006

MySQL server has gone away SQL=CREATE TABLE IF NOT EXISTS `jos_arigenerictemplate` (`TemplateId` int(10) unsigned NOT NULL auto_increment, `BaseTemplateId` int(11) NOT NULL, `TemplateName` varchar(255) NOT NULL, `Value` text, `Created` datetime NOT NULL, `CreatedBy` int(10) unsigned NOT NULL default '0', `Modified` datetime default NULL, `ModifiedBy` int(10) unsigned default '0', PRIMARY KEY (`TemplateId`)) ENGINE=MyISAM DEFAULT CHARSET=utf8;
SQL =

```
CREATE TABLE IF NOT EXISTS `jos_arigenerictemplate` (
  `TemplateId` int(10) unsigned NOT NULL auto_increment,
  `BaseTemplateId` int(11) NOT NULL,
  `TemplateName` varchar(255) NOT NULL,
  `Value` text,
  `Created` datetime NOT NULL,
  `CreatedBy` int(10) unsigned NOT NULL default '0',
  `Modified` datetime default NULL,
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  `ModifiedBy` int(10) unsigned default '0',
  PRIMARY KEY (`TemplateId`)
) ENGINE=MyISAM DEFAULT CHARSET=utf8;
```

* Error Loading ModulesMySQL server has gone away SQL=SELECT id, title, module, position, content, showtitle, control, params FROM jos_modules AS m LEFT JOIN jos_modules_menu AS mm ON mm.moduleid = m.id WHERE m.published = 1 AND m.access

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Re:Onstallation Problem

Posted by vipscuba - 2009/03/19 14:04

phpMyAdmin - 2.11.9.4 Version
MySQL : 4.1.22 Version

What Os Problem ?

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Re:Onstallation Problem

Posted by admin - 2009/03/19 14:36

Hello,

Check the mail, please.

Regards,
ARI Soft

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Re:Onstallation Problem

Posted by sylvano99 - 2009/03/21 18:22

I have the same problem, can you help me?

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Re:Onstallation Problem

Posted by admin - 2009/03/21 20:36

Hello,

Install the component from directory, please. For this upload it to your server by FTP, unzip it, go to Joomla installation page and choose 'Installation from directory option'.

Regards,
ARI Soft

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Re:Onstallation Problem

Posted by sylvano99 - 2009/03/22 19:07

it does not work...

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Re:Onstallation Problem

Posted by admin - 2009/03/22 19:11

Can you provide access to your Joomla backend and FTP by email (info@ari-soft.com) that we can investigate this issue?

Regards,
ARI Soft

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Re:Onstallation Problem

Posted by sylvano99 - 2009/03/22 19:22

ok done

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Re:Onstallation Problem

Posted by admin - 2009/03/22 19:24

ARI Quiz works with MySQL 4.1 or above, you can read about it here <http://www.ari-soft.com/Joomla-components/ARI-Quiz/Detailed-product-flyer.html> , but on your server MySQL v. 4.0.27 installed. You can upgrade MySQL or if it's impossible we can provide refnund.

Regards,
ARI Soft

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Re:Onstallation Problem

Posted by sylvano99 - 2009/03/23 21:29

ok it work now. thanks.

but the quizzes are not showing the results, as in your demo site, it shows 0 everywhere...

What I did wrong?

Thanks,

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Re:Onstallation Problem

Posted by admin - 2009/03/23 21:30

Hello,

Can you say link where we can see it?

Regards,
ARI Soft

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Re:Onstallation Problem

Posted by sylvano99 - 2009/03/23 21:35

www.essai.ahfah-avocat-nantes.fr

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Re:Onstallation Problem

Posted by sylvano99 - 2009/03/23 21:36

link to the bottom

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Re:Onstallation Problem

Posted by admin - 2009/03/23 21:40

Go to quiz settings page, please, and check 'Show Full Statistics' checkbox. And set score value on question edit page.

Regards,
ARI Soft

Re:Onstallation Problem

Posted by sylvano99 - 2009/03/23 21:52

OK it works
thank you very much!

Re:Onstallation Problem

Posted by baysidemk - 2009/04/03 20:31

I just downloaded the extension and got a message that there was a problem uploading.. i tried the directory option but that does not work. cannot install...

Re:Onstallation Problem

Posted by admin - 2009/04/03 22:42

Hello,

Can you say your error message? Or provide access to your Joomla backend by email that we can investigate your issue?

Regards,
ARI Soft

Re:Onstallation Problem

Posted by baysidemk - 2009/04/04 00:12

I figured it out. I didn't realize the directory was a web directory and not a local directory. I uploaded to a web directory and it installed correctly.

Re:Onstallation Problem

Posted by baysidemk - 2009/04/04 00:22

Well, I almost did it right. I made a mistake typing the domain name generating the license key. typed yad.nyckatz..com instead of yad.nyckatz.com. is there any way to cancel the ".." license as it is unusable.

Also, please note that the license info appears in a column that is truncated on the right, which no obvious way to scroll. This is why I initially did not see i had typed the domain name incorrectly

Re:Onstallation Problem

Posted by baysidemk - 2009/04/04 01:11

I generated a license for the correct domain and it was accepted under the component menu plugins license tab. but, when i select the plugins tab, i get the same display as the license tab, (the license listed on the bottom). when i select the csse and languages tabs, i get displays specific to that function. Is this normal or is there some problem with the

install.

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Re:Onstalation Problem

Posted by admin - 2009/04/04 09:47

Check your mail, please.

Regards,
ARI Soft

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Re:Onstalation Problem

Posted by baysidemk - 2009/04/04 16:54

thanks. the files you sent solved the problem. I am up and running

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