Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by onedotlove - 2011/05/15 16:41
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I have been reading the forum and determined that there is an update for Ari Quiz error for saving. If this is correct could you assist me by sending it to me or review my backend for assistance.

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2011/05/16 07:00
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Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2011/05/16 13:34
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Try now please.

Regards,
ARI Soft

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by Toktassynov - 2016/11/23 13:10
_____

Hello!

Please help me: when I try to save a quiz in ARI Quiz Lite an alert pops up saying "Ari: couldn't save quiz"
I filled every item in the form though.

Please help me!

Ari Version: 1.2.7
Joomla Version: 2.5.28.

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2016/11/23 13:12
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Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by Toktassynov - 2016/11/23 13:22
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Check the email

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2016/11/23 13:35
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The error occurs because an illegal copy of "ARI Quiz" was installed on your site. Check your mail for more details.

Regards,
ARI Sot

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by Toktassynov - 2016/11/23 16:49
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I thought I downloaded it from an official site.
But where do I get a legal copy of the ARI Lite? It's free right?

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2016/11/23 16:51
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"ARI Quiz Lite" is a free extension, but "ARI Quiz" is a commercial. An illegal copy of "ARI Quiz" (not "ARI Quiz Lite") was installed on your site before "ARI Quiz Lite".

Regards,
ARI Soft

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by Toktassynov - 2016/11/23 17:14
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I understand. But what do I have to do to make "ARI Quiz Lite" work on my site?

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2016/11/23 17:20
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We sent the solution before by email.

Regards,
ARI Soft

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by Toktassynov - 2016/11/23 17:30
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Sorry to disturb you, but I didn't really get any sort of solution in your previous email.

You wrote: "The error occurs because an illegal copy of "ARI Quiz" was installed on your site. Check your mail for more details."

That is all I have from you, no more details. Please help.

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by admin - 2016/11/23 17:47

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The mail contains the following solution:

"Delete all tables with prefix #__ari from database and re-install the extension."

Regards,
ARI Soft

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Re:Update For Error MSG \"ARI: COULDN\"T SAVE QUIZ!\"
Posted by Toktassynov - 2016/11/23 17:48

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Thank you!

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