

---

## installation issue

Posted by jkastanos - 2011/03/06 19:13

---

Hi, I'm upgrading from Lite version when I find the below errors message during installation:

Couldn't change permission for directory "./administrator/components/com\_ariquiz/cache/files" permission "511".

Couldn't change permission for directory "./components/com\_ariquiz/cache/files/css" permission "511".

Couldn't change permission for directory "./administrator/components/com\_ariquiz/cache/files/hotspot" permission "511".

.. and 4 more.

Plus many 'Notice: Undefined variable: stepval in ./libraries/joomla/installer/installer.php on line 279'

Checked file permissions, all i set to 777. No core files are modified.

How do I fix this? ty

=====

## Re:installation issue

Posted by admin - 2011/03/06 19:50

---

Hello,

Is it possible to provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,  
ARI Soft

=====

## Re:installation issue

Posted by jkastanos - 2011/03/06 22:38

---

The solution provided, 'install from directory', worked ok for me.

Quick and helpful support. Great work!

=====