
Problem updating Media Gallery modules

Posted by dsdipcomms - 2015/07/30 02:33

Hi there,

We're using version 2.2.7 of ARI Smart Content and have noticed an issue with the media gallery plugin. Although it appeared to working well at first, when we try to change any of the pagination settings and save the module, it reverts back to it's previous settings. So, for example, on this page:

<http://www.statedevelopment.qld.gov.au/index.php/major-projects/venues/gold-coast-2018-commonwealth-games/557-gold-coast-aquatic-centre>

the gallery displays correctly, however in the back-end when we alter any of the pagination settings, they will not save.

Can you please assist?

Thanks,
Jemma

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Re:Problem updating Media Gallery modules

Posted by admin - 2015/07/30 11:10

Hello,

Upgrade the extension to the latest version. If it doesn't help, could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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