
Lightbox Border issues in Internet Explorer

Posted by andrewr20 - 2012/02/09 21:40

I just installed the Lite plugin on our website yesterday and started playing around with it. I am getting this issue using either ie8 or ie9 and also in compatibility modes on both. See the screenshot below. It seems to work fine on Chrome(haven't tested firefox). Any ideas? Thanks!

<http://comtrea.org/facilities> <http://www.ari-soft.com/images/fbfiles/images/lightboxie.PNG>

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Re:Lightbox Border issues in Internet Explorer

Posted by andrewr20 - 2012/02/09 21:56

One user is reporting the following cutout issue when simply viewing the page without popping up the lightbox. They are using IE8. <http://www.ari-soft.com/images/fbfiles/images/cutout.png>

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Re:Lightbox Border issues in Internet Explorer

Posted by admin - 2012/02/09 22:03

Hello,

It seems this problem with `/templates/comtrea/js/trans.js` script. It loads by site template.

Regards,
ARI Soft

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Re:Lightbox Border issues in Internet Explorer

Posted by andrewr20 - 2012/02/09 22:11

Well that was fast and dead on. I commented out that script call in the template and the problem is gone. Now, I just need to investigate what else that script is used for. Thanks for your prompt response!

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Re:Lightbox Border issues in Internet Explorer

Posted by admin - 2012/02/10 07:10

It is used for old version IE browser (v. 6 and below) to add transparency support for PNG images.

Regards,
ARI Soft

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Re:Lightbox Border issues in Internet Explorer

Posted by andrewr20 - 2012/02/10 14:23

Yeah, I discovered that. We decided not to worry about IE6 support anymore. Thanks for all your help!

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