
When the lightbox opens it starts blink

Posted by bueno_tourinho - 2011/10/10 00:09

When the lightbox opens it starts blink (appearing and disappearing) until it be completly loaded and the transitional effect finish. This problems just happens on IE9 (on IE7 and 8, Firefox, chrome and Safari it works fine). I tried to clear the cache, unpublish all the modules, remove all java contents, close an open the browser, restart my computer but the problem still happening. Then I decided to try open the Ari sexy Lightbox demo on IE9 and I saw the same problem happenig when I try to open on of the demonstration link, it just stops happen when I click the demonstration image.

My IE version is 9.0.8112.16421, the Demo page is <http://www.demo2.ari-soft.com/joomla-lightbox-lite.html> and the version of my Ary Sexy Lightbox is 1.1.3 on Joomla 1.7, PHP 5.3.6, Apache 2.2.17 and MySql 5.5.10.

The site is not online, it is in localhost, so I can't show you, but the problem is exactly the same as the demo page.

Please help me solve this problem, I tried to search a solution everywhere possible, I don't know what else try.

Thanks for attention.

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Re:When the lightbox opens it starts blink

Posted by admin - 2011/10/10 06:18

Hello,

We have checked it in IE v. 9.0.8112.16421 under Windows 7 and the lightbox works fine.

Regards,
ARI Soft

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Re:When the lightbox opens it starts blink

Posted by bueno_tourinho - 2011/10/10 14:25

Are you sure? because a tried in another computer with IE9 version 9.0.8112.16421 and the problem still happenig. Try to clear the cache, reload the page and then click on "Show google site in popup"(don't click in any other link before click that), if don't happen in that way try to roll the page down and then roll back to top, but realy top of the page.

I will try in another computer to see if it happens too. And I tell you soon.

Thanks again for attention.

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Re:When the lightbox opens it starts blink

Posted by bueno_tourinho - 2011/10/10 15:23

That's something about website top because when you roll the page at least 2px from top and click the problem don't happens, just happens when shows the absolute top of the website.

I tried in a third computer with the IE9 version 9.0.8112.16421 and the problem happens.
Even the Ari Sexy Lighbox (the paid version) have the same problem, when I see the demonstration.

Another problem is that on IE8 and IE9 it shows an horizontal scroll bar because the website becomes 21px larger.

I'm here try to get some solution to these problems, if I find I tell you.

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Re:When the lightbox opens it starts blink

Posted by admin - 2011/10/11 11:35

We reproduced the problem with "ARI Sexy Lightbox Lite" and investigating it now. We will report about results soon.

Regards,
ARI Soft

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Re:When the lightbox opens it starts blink

Posted by bueno_tourinho - 2011/10/27 23:03

Hello!

I'm sorry for being so long time since I posted.

As I can see now, the problem is not happenig on my online server.

Take a look at www.scalarent.com.br/site_novo

The only problem that still happening is the horizontal roll bar that appears because the site becomes some pixels larger.

I hope this information helps to find a solution.

Thanks for attention.

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Re:When the lightbox opens it starts blink

Posted by admin - 2011/11/29 12:33

Hello,

The latest version of the plugin (v. 1.1.4) contains fix for described problem.

Regards,
ARI Soft

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