Documentation? having trouble getting it working

Posted by mrrhames - 2011/05/18 14:42

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I seem to be missing something, because I can not getting this working anywhere. Is there a module I'm suppose to use, which I can not find one when I open new modules.
When I input the html codes into any article, all it shows is the html.

Feels like I'm missing something, or just not doing something. And I went through this forum fairly thoroughly looking, found documentation for the ARI Sexy Lightbox, but not this Lite one.

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Re:Documentation? having trouble getting it working

Posted by admin - 2011/05/18 14:48

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Hello,

"ARI Sexy Lightbox Lite" is content plugin, not a module. Documentation can be found in "Description" field on plugin settings page:

 http://www.ari-soft.com/images/fbfiles/images/doc.jpg

If you see HTML code in an article, check that the plugin is enabled. If you use a WYSIWYG editor, switch it to plain text mode before entering HTML code for plugin because editors can add extra HTML code or encode entering code in design mode.

Regards,
ARI Soft

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Re:Documentation? having trouble getting it working

Posted by mrrhames - 2011/05/18 15:01

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Yes. Thank you. I have read all that. But it does not say where to type these codes to make them work. I've tried inputting these in articles, where it logically seems like it should be working there. But its not.

I still see the code. Its odd, since I have other articles with code in them and it works just fine. Which is why I'm thinking I'm missing something with this.

Does this plugin require something else special?
Plugin is enabled.

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Re:Documentation? having trouble getting it working

Posted by admin - 2011/05/18 15:09

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The plugin requires nothing special. Just enable it and enter necessary in an article (before switch WYSIWYG editor to plain text mode). If something doesn't work, provide link to page where we can see a problem and we will try to help.

Regards,
ARI Soft

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Re:Documentation? having trouble getting it working

Posted by mrrhames - 2011/05/19 02:36

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www.elysiumtalent.com

the front page on the bottom has the code which i copied into the article and you can see it is just sitting there. If you go to talent submission menu item, their is a separate lightbox article that opens there. I just like this lighbox better.

Also if I have a WYSIWYG editor I didn't know it, as I have not installed one.

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Re:Documentation? having trouble getting it working
Posted by mrrhames - 2011/05/19 02:41
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Ahh... I just figured it out!!!! for some reason I had to edit it in the "edit html source" section. Now I should be able to get it all figured out.

Appreciate your help! Means a lot for someone like me, who isn't skilled in all this. Also means I am more apt to use one of the other products to purchase. Everything is customer service.

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