
Using ARI Image Pop causing issues with SSL on PC

Posted by nathanbone - 2012/01/22 01:42

Hi Guys

Wondered if you or someone could help?

I brought a copy of your software recently for a website I am building.

The site needs SSL as there is a shopping cart on it.

I mainly build the site on mac and dont have an issue on that platform

However I am in the final stages of testing on PC and it is causing an issue whereby on every click through the pages, it is causing a 'trust issue' with the certificate.

I have narrowed the fault down to the JQuery setting as by turning these on / off causes the fault to appear or disapear.

Any ideas on how to fix this?

Kind Regards

Nathan

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Re:Using ARI Image Pop causing issues with SSL on PC

Posted by admin - 2012/01/22 12:56

Hello,

Download and upgrade "ARI Image Popup" module. It should help.

Regards,
ARI Soft

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Re:Using ARI Image Pop causing issues with SSL on

Posted by nathanbone - 2012/01/22 17:17

Thanks for replying,

Sorry to sound dumb, but I cannot find the link to download the update - where can I find it?

Thanks

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Re:Using ARI Image Pop causing issues with SSL on

Posted by admin - 2012/01/22 22:09

The latest version of the extension is always available in "Member Area".

Regards,
ARI Soft

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Re:Using ARI Image Pop causing issues with SSL on

Posted by nathanbone - 2012/01/24 23:54

Thank for the info on where to download the latest version.

Regretfully the newest version still doesnt work as causes issues with the security certificate on windows internet explorer.

Any ideas on how to fix this?

I am afraid my client is treating to seek a refund for the plugin if this is not resolved, so I am hoping you can fix this swiftly.

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Re:Using ARI Image Pop causing issues with SSL on

Posted by admin - 2012/01/25 07:10

It should work, could you provide a link to a page where we can see described problem?

Regards,
ARI Soft

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Re:Using ARI Image Pop causing issues with SSL on

Posted by nathanbone - 2012/01/25 08:22

Thanks for getting back to me

The website that I have setup using your plugin on various page is:

<https://www.absoluteaspects.com>

This page has the coding in it for the gallery plugin:

<https://www.absoluteaspects.com/index.php/product-range>

I have had to switch off the plugin due to the issues it was creating with PC users and frightful of switching it back on

Any ideas?

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Re:Using ARI Image Pop causing issues with SSL on

Posted by admin - 2012/01/25 08:34

We updated "ARI Image Popup" module, but forgot about "System - ARI Image Popup" plugin. Download the archive again from "Member Area" and upgrade "System - ARI Image Popup" plugin.

Regards,
ARI Soft

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