
ARI Image Slider Module issue on IE11

Posted by joomlateam - 2017/10/26 11:23

Hello support,

we have recently updated a website from J!2.5 to latest version, including ARI Image Slider Module to version 2.2.4.

Now we have a slight issue on IE11.

When I first visit a page with ARI Image Slider in IE it has a big black box underneath the image and a loading icon. If I browse to another subpage, and then go back to the previous page the slider is working fine.

Screenshot attached.

Tnx for your time.

Ivana Vidovi

joomlateam http://www.ari-soft.com/images/fbfiles/images/IE_ARI_slider.PNG

=====

Re:ARI Image Slider Module issue on IE11

Posted by admin - 2017/10/26 18:09

Hello,

It can be a problem with site template styles. Try to temporary change the template to a default Joomla! template and check the problem.

Regards,
ARI Soft

=====