image rotates automatically on joomla 2.5

Posted by jerome38 - 2013/10/02 14:39

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Hi everybody!

I've got a strange problem with ari image slider in my joomla 2.5 website:

I put the slider module with a 400x400 window parameter, since I've transform my pictures from their original format to 400x400 with a black border when it's necessary.

For some unknown reason, some pictures shows correctly, but some other are automatically rotated 90Â° right. If I open these pictures in a picture's editor, they show correctly. I've try to rotate them 90Â° left in my picture's editor (to avoid the problem, I was thinking that the automated rotating will turn them again 90Â° right and so they will be as I want), and then they show in my website as in my editor... :dry:

I actually don't understand what happens, because my pictures are all oriented the same way, and all 400x400...

If someone knows how to avoid this "automated rotate" function...

Thanks!

Ps: excuse me for my poor(and bad) english, it's not my native language.
Ps2: I've erased the problematic pictures from my website for the moment, but I can put them again and give the address if it's necessary.

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Re:image rotates automatically on joomla 2.5

Posted by admin - 2013/10/02 15:09

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Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:image rotates automatically on joomla 2.5

Posted by jerome38 - 2013/10/02 17:40

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Hi!

I've just put one of the problematic picture on my website, still don't know why this one is being rotated unlike some other pictures (I've got this problem with 6 pictures).

You can see it here, this is not the last image of the slideshow, but 2 before...

Thanks!

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Re:image rotates automatically on joomla 2.5

Posted by admin - 2013/10/02 17:49

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Could you send an image where we can see what's problem with the following image?

http://www.macondo-orquesta.fr/images/groupe/NewSlideShow/_MG_6986.jpg

Regards,
ARI Soft

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Re:image rotates automatically on joomla 2.5

Posted by jerome38 - 2013/10/02 21:44

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Sorry, I think there was a misunderstood about the image.

Here's a link to the problematic image, which is correctly oriented if I edit it and not in the slideshow.

Another thing could be that the server which host my website is doing some kind of hidden transformation of the pictures, since the link I juste gave you doesn't seem to pass through your joomla module. But when I download the file from the server, the picture shows correctly oriented on my laptop... :dry:
Thanks for your help!!

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Re:image rotates automatically on joomla 2.5
Posted by admin - 2013/10/03 10:59

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Sorry, but it is not "ARI Image Slider" issue. It shows the image as it is shown when the image loads directly into a browser.

Probably image viewer on your PC rotate the image automatically (based on some editor option).

Regards,
ARI Soft

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