
a black frame

Posted by claudiotegazzini - 2010/05/20 16:07

Today I have bought your extension.
I have prepared some images width 438 x height 500.
In the image attached you can see a black frame in the left and in the top.
I set the module as you describe on your site.

I don't how to cut the "black" and fit images as your demo.
Thank you
Claudio http://www.ari-soft.com/images/fbfiles/images/abeni_error01.jpg

Re:a black frame

Posted by admin - 2010/05/20 18:47

Hello,

Could you provide link to page where we can see this issue?

Regards,
ARI Soft

Re:a black frame

Posted by claudiotegazzini - 2010/05/21 21:50

Hello,
Now I can't send a link because I'm working on localhost.
Tomorrow I upload on a website and I'll send you the link
Tank you
Claudio

Re:a black frame

Posted by admin - 2010/05/21 21:56

We'll investigate this issue immediately when have ability to see it in a browser. It can be a conflict with template or 3rd party extensions styles.

Regards,
ARI Soft

Re:a black frame

Posted by claudiotegazzini - 2010/05/25 21:17

The temporary URL is
<http://www.claudiotegazzini.eu/abeni/>

If you need, you can use
<http://www.claudiotegazzini.eu/abeni/administrator>
admin: ***
password: ***

thank you
Claudio

Re:a black frame

Posted by claudiotegazzini - 2010/05/25 21:18

I use Artisteer 2 to create the template

Re:a black frame

Posted by admin - 2010/05/25 21:35

Try now, please. It was a problem with template styles, it adds extra margin to images.

Regards,
ARI Soft

Re:a black frame

Posted by claudiotegazzini - 2010/05/25 21:45

Thank you very much.
Now I must copy all file *.css to local server to correct web site on my PC ?
Claudio

Re:a black frame

Posted by admin - 2010/05/25 21:56

We have added the following CSS rule to /templates/abeni/css/template.css file:

```
.ari_slideshow .slideshowContent div img {  
  margin:0;  
}
```

and updated 'ARI SlideShow' module. You can download updated module in 'Member Area' on our site. Upgrade it on your local site, please. Upgrade process doesn't require to remove the previous version, only install new version through standard Joomla! installation page.

Regards,
ARI Soft

Re:a black frame

Posted by claudiotegazzini - 2010/05/26 06:39

Thank you. Your support is very good and fast.
Claudio
