Slideshow stops randomly Posted by jrmann - 2012/05/21 15:21
Thanks for an excellent app.
However my slideshow, which takes images from a folder hosted on my website, starts OK but then stops - sometimes after only a few images, sometimes after a large number.
It doesn't seem to be anything wrong with the images, as I have set it to sort by filename, and it does not always stop at the ame image.
Any ideas, please?
Re:Slideshow stops randomly Posted by admin - 2012/05/21 16:17
Hello,
Could you provide a link to a page where we can see the problem?
Regards, ARI Soft
Re:Slideshow stops randomly Posted by jrmann - 2012/05/21 16:52
Can I email you with this, please - the site is "under construction" and I don't want it made public.
Re:Slideshow stops randomly Posted by admin - 2012/05/21 16:53
Sure, send it by email.
Regards, ARI Soft
Re:Slideshow stops randomly Posted by jrmann - 2012/07/02 23:05
Hi ARIsoft,
Sorry, but ARI Image Slideshow is still stopping after just a few slides in Firefox. It seems fine in IE.
See http://www.accu-nav.com/spaces/
Best regards,
John

Posted by admin - 2012/07/03 16:38
Do you use updated module which we sent before? What version of FireFox browser do you use?
Regards, ARI Soft
Re:Slideshow stops randomly Posted by jrmann - 2012/07/03 17:32
This is the updated module. Firefox 13.01.
Best regards,
John ====================================
Re:Slideshow stops randomly Posted by jrmann - 2012/07/04 12:52
Hi Admin,
Have you made any headway on this problem, please?
Regards,
John
Re:Slideshow stops randomly Posted by jrmann - 2012/07/04 20:06
Hi Admin,
I had to do something, so I've done the job with ARI Image Slider now.
However, I'd still like ARI Image Slideshow working in Firefox, if that's possible - since I've paid for it!;)
Regards,
John
Re:Slideshow stops randomly Posted by admin - 2012/07/04 20:13
Hello,
We are investing the problem, but it doesn't appear on our test server. It occurs only on your server. You can contact us by email and we will discuss question about refund.

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Regards, ARI Soft

