
Picasa

Posted by pamunoz - 2011/04/21 11:27

Okay, so I'm trying to set this up on my website with little luck.

I am trying to link to a picasa album but I just get "loading".

I checked my files and it seems like everything is set to load properly.

I get no errors, just the "loading" that never loads.

I've tried public Picasa albums with no luck. I wish the module produced an error so that I could have an idea of where the problem lies.

Could you please help get me setup?

Cheers!

Patricio Munoz

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Re:Picasa

Posted by admin - 2011/04/21 11:31

Hello,

Could you provide link to page where we can see the problem and screenshot of module settings page or temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:Picasa

Posted by pamunoz - 2011/04/21 19:00

email sent

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Re:Picasa

Posted by admin - 2011/04/21 20:36

Thanks. At first specify album name instead of album ID. For example use your account (without @gmail.com postfix) and enter Cats as album name. The second problem that two instance of different version MooTools library is loaded on your page and it causes javascript errors. You can see it if open javascript error console in a browser. Fix this problem, for example disable "MT Upgrade" plugin, and the extension will work fine.

Regards,
ARI Soft

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