
Error Loading Web Page

Posted by ericd - 2011/03/04 00:39

I just purchased and loaded ARI Image Slideshow on my website www.numerico.co.uk I am getting errors when the page is loading, and the images fail to load - I just get the loading symbol in the middle of the module position where the images should be. The web page error log is as follows:

Webpage error details

User Agent: Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 6.1; Trident/4.0; GTB6.6; SLCC2; .NET CLR 2.0.50727; .NET CLR 3.5.30729; .NET CLR 3.0.30729; Media Center PC 6.0; InfoPath.3; .NET4.0C)
Timestamp: Fri, 4 Mar 2011 00:38:27 UTC

Message: Expected ')'
Line: 4
Char: 6318
Code: 0
URI: <http://www.numerico.co.uk/t3-assets/js5a26c.js>

Message: Object expected
Line: 30
Char: 1
Code: 0
URI: <http://www.numerico.co.uk/>

Message: 'jaMegaMenuMoo' is undefined
Line: 98
Char: 4
Code: 0
URI: <http://www.numerico.co.uk/>

Message: Object doesn't support this property or method
Line: 184
Char: 2
Code: 0
URI: <http://www.numerico.co.uk/>

Message: Object doesn't support this property or method
Line: 419
Char: 2
Code: 0
URI: <http://www.numerico.co.uk/>

The template I am using is JA Rave from Joomla!art.

When I disable ARI Image Slideshow everything works fine again.

It looks like there's some kind of conflict between the ARI module and the template. Can you please help me resolve this?

Thanks,

Eric.

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Re:Error Loading Web Page

Posted by admin - 2011/03/04 06:27

Hello,

This is a problem with code which is used by T3 framework (it is used by your site template) for optimization javascript files. It modifies javascript file from the extension incorrectly. We have modified our extension that it can work with T3 optimizer. Download "ARI Image SlideShow" module from "Member Area" and upgrade it. It should help.

Regards,
ARI Soft

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Re:Error Loading Web Page

Posted by ericd - 2011/03/04 10:03

Hi thanks for the update. I have loaded this into my website at www.numerico.co.uk and now there are no errors when the page is loading, so I think I'm getting somewhere. However unfortunately no images are loading - still the loading icon in the middle of the screen. I have checked the path for images and I am pretty sure this is correct.

Can you please suggest what to try next?

Thanks,

Eric.

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Re:Error Loading Web Page

Posted by admin - 2011/03/04 11:45

Hello,

It seems the module works now. Check it please.

Regards,
ARI Soft

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Re:Error Loading Web Page

Posted by ericd - 2011/03/04 12:12

Hi,

I had to disable the 'loading' icon to get it to work. I'm ok with this, but on i.e. I get a red 'x' in the top left hand side of the screen until the first image has loaded - this I don't like. Firefox is ok.

How can I get 'loading' to work and/or get rid of the 'x'?

Thanks,

Eric.

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Re:Error Loading Web Page

Posted by admin - 2011/03/04 13:07

It is again a problem with T3 optimizer. Download and upgrade the module please.

Regards,
ARI Soft

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