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## Possible javaScript conflict

Posted by chrisonga - 2010/08/17 13:45

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Hello All,

I am having a possible javaScript conflict with ARI Fancybox. It works fine by itself with the declaration.

I also have a jquery cycle plugin running on the page to create a small slide show. This however breaks the Fancy box functionality unless ofcourse I remove the but then the fancybox doesn't work either.

I have tried activating the jQuery no conflict button but nothing happens. I will post the links below.

Any help would be greatly appreciated.

[http://swissu16.com/u16/index.php?option=com\\_content&view=article&id=5&Itemid=6](http://swissu16.com/u16/index.php?option=com_content&view=article&id=5&Itemid=6)

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## Re:Possible javaScript conflict

Posted by admin - 2010/08/17 16:30

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Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate this issue and provide solution?

Regards,  
ARI Soft

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/18 11:40

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Just wanted to check you received my reply via email.

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## Re:Possible javaScript conflict

Posted by admin - 2010/08/18 12:52

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You have canceled your order so we can't provide any support for the extension.

Regards,  
ARI Soft

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/18 14:20

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I am sorry but I didn't cancel any order. The plugin is installed and running. I paid for the plugin yesterday.  
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## Re:Possible javaScript conflict

Posted by admin - 2010/08/18 14:47

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Check your payment in 2CheckOut payment system, please. 2CheckOut reports that your order is canceled. We doesn't process payments, this work of 2CheckOut payment gateway, if you didn't cancel order, contact 2CheckOut support, please, that they investigate this issue.

Regards,

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ARI Soft

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/18 15:13

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There is nothing to check. I have paid for and installed the plugin. I just need it to work properly and I think there is a conflict in Javascript as mentioned above in this blog post.  
Please help!

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## Re:Possible javaScript conflict

Posted by admin - 2010/08/18 15:46

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We have write to 2CheckOut support that they clear up this situation, copy of our mail you can find in your mail box.

Regards,  
ARI Soft

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/19 08:53

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Please help me out here guys. I have paid for and installed this module. It is not working I have no support because you said I cancelled my order. I cannot generate a license key, and this needs to be working today. Any assistance would be great.

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/30 06:20

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Still have no response from you guys. Is there anything you can do?? I have waited as patiently as possible. I need this resolved. The plugin is paid for and installed and is not working. Please help!!

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## Re:Possible javaScript conflict

Posted by admin - 2010/08/30 06:47

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Hello,

Check your mail, please.

Regards,  
ARI Soft

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/30 08:49

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OK. I have now repurchased and installed. Hopefully we can get this to work now!!  
Same problem as before. I am using ARI Content. Thumbnail borders dont show up, Fancybox isn't initiated. I am sure it is a conflict problem but don't know how to resolve it.

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Website fancybox is found at: <http://www.swissu16.com/u16> under 'Turnier 2011' > Bilder.  
Admin was sent in a previous direct email but will send again if required.

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## Re:Possible javaScript conflict

Posted by admin - 2010/08/30 08:50

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Try now, please.

Regards,  
ARI Soft

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## Re:Possible javaScript conflict

Posted by chrisonga - 2010/08/30 11:35

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Fabulous. Thanks so much. Can you briefly explain what the problem was or what you did to correct it so I understand what went wrong?? Glad we were able to resolve this.

Regards  
Chris

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## Re:Possible javaScript conflict

Posted by admin - 2010/08/30 11:37

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You are welcome. The issue occurred because index.php file of your site template contained incorrect code.

Regards,  
ARI Soft

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