CSV file ignored

Posted by iandouglas - 2012/09/05 18:56

I have several fancybox modules running on my website, www.placesinpaint.com, all with complex titles running correctly - except for one, which displays only the filenames and none of the other information in the CSV file. I have tried amending the file and the module parameters in different ways, but nothing seems to work.

This is the CSV file - is there anything wrong with it?

"File", "Title", "Caption" "boreray.jpg", "BORERAY FROM THE GAP", "- watercolour" "gannets_on_boreray.jpg", "GANNETS AT BORERAY", "- watercolour" "site_of_st_brendans_kirk.jpg", "SITE OF ST BRENDAN'S KIRK HIRTA", "- oils" "mullach_bi.jpg", "MULLACH BI HIRTA". "- watercolour" "poll_a_choire.jpg", "POLL A CHOIRE HIRTA", "- watercolour" "soay.jpg", "SOAY FROM THE CAMBIR", "- watercolour" "stac_lee_and_stac_armin.jpg", "STAC LEE AND STAC ARMIN", "- acrylic" "stac_lee.jpg", "STAC LEE", "- acrylic"

This is from the parameters box: {\$data:Title} {\$data:Caption}

and this is from the template box: {repeater} {headertemplate}

{/headertemplate} {rowtemplate itemCount="4" rowClass="odd;even"}

{celltemplate}

{\$data:fancyimage} {\$data:Title} {\$data:Caption}

{/celltemplate} {emptycelltemplate}

{/emptycelltemplate}

{/rowtemplate} {footertemplate}

{/footertemplate} {emptytemplate} No items found {/emptytemplate} {/repeater}

You advice would be much appreciated!

Re:CSV file ignored

Posted by admin - 2012/09/05 18:59

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards, ARI Soft

Re:CSV file ignored Posted by admin - 2012/09/06 06:27

File names are case-sensitive, it means mullach bi.jpg and Mullach Bi.jpg are two different file names. Enter correct file names in the CSV file.

Regards, ARI Soft

Re:CSV file ignored

Posted by iandouglas - 2012/09/06 16:36

Thanks for the information. I have amended the CSV file to ensure filenames are in the correct case, but this has made no difference; captions are still not appearing, only filenames. (The page in question is http://www.placesinpaint.com/galleries/guest-artists/paul-thomas.html.

Regards, Ian

Re:CSV file ignored Posted by admin - 2012/09/06 17:50

Try now. The CSV file contains "." instead of "," in the following line:

"Mullach Bi.jpg", "MULLACH BI HIRTA", "- watercolour"

Regards, ARI Soft

Re:CSV file ignored Posted by iandouglas - 2012/09/07 12:27

Thanks again. Did you do anything else to the file other than replace a full stop with a comma? Some of the captions were correctly displayed at first, but now I seem to be back to square one! Apologies for troubling you again, but I'm really stuck on this one.

Re:CSV file ignored

Posted by admin - 2012/09/07 12:44

Your CSV file is incorrect now. All data comes in one line. We can recommend to use OpenOffice application to manage CSV files.

Regards, ARI Soft

Re:CSV file ignored Posted by iandouglas - 2012/09/08 16:15

Thanks for your help. The all-on-one-line file was a desperate experiment to get things working. But I saved a correct

version of the CSV file from Open Office spreadsheet - and everything is now OK! Why it should be any different to a file saved from Notepad, I don't know. But it works.

Regards
