
Multiple issues using Pretty Photo

Posted by erson - 2016/07/06 20:34

Hi there,

The website I am working on is www.erson.nl

I purchased the Pretty Photo today and was wondering a few things:

* When viewing on a mobile phone the quality of my photos is really poor. How can I make sure they don't downsize in quality?

* When viewing on a mobile phone and clicking to see the enlargement, the lightbox is different every time. Did I change something wrong or what can I do to make the lightbox for example 90% width of the screen every time?

* The lightbox shifts to the left when using on mobile, so the photo is not completely visible/centered, no matter what I try to get it back in the middle

* Is there a possibility to not choose the amount of thumbs on a row but let it choose by itself. So for example on a fullframe 10 and on mobile just 2? If I leave it empty it fills to 3 by itself.

Then I have the ARI Image Slider which is really slow! My images are all below 200 kb so that should not be the problem but how can I fix this?

I am a photographer, so I need my images the best I can get them!

Thank you for the help.

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Re:Multiple issues using Pretty Photo

Posted by admin - 2016/07/07 10:32

Hello,

1. About pretty photo issues, add the following CSS rules to a site template CSS file and clean browsers cache:

```
@media only screen and (max-width: 767px) {
  .ppt {margin-left:0!important;}
  .ppt,.pp_top,.pp_bottom,.pp_pic_holder,.pp_content,.pp_details{max-width:100%;}
  .pp_content{height:100%!important;padding-bottom:50px;}
  .pp_content .pp_fade{position:relative;}
  .pp_fade .pp_hoverContainer{height:100%!important;width:100%!important;}
}
```

2. Is it possible to see the problem with "ARI Image Slider" anywhere?

Regards,
ARI Soft

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Re:Multiple issues using Pretty Photo

Posted by erson - 2016/07/07 19:52

The slider is visible at:

<http://www.erson.nl/index.php/portfolio-erson/portfolio-newborn>

It's really slow first time loading, but even on second, third etc you see a loading circle.

I will try to add the code to a css file and let you know if it solved my problems. Thank you for the response

Re:Multible issues using Pretty Photo

Posted by erson - 2016/07/07 20:06

The Image in the lightbox is now compressed like this: <http://www.ari-soft.com/images/fbfiles/images/fout.jpg>

Re:Multible issues using Pretty Photo

Posted by erson - 2016/07/07 20:14

The Pretty photo can also be viewed at www.erson.nl/index.php/portfolio-erson/portfolio-newborn
The placement of the lightbox really is better now, although with the square images it is still a little too high to fit in screen and because it is so deformed it is hard to see if there really is a quality improve of the photos (screenshot is of the computer, not a mobile device) and that is something I can't find in the code anywhere.

Quality is a big factor!
Hoping for a solution.

Thank you for the effort

Re:Multible issues using Pretty Photo

Posted by admin - 2016/07/07 20:21

Sorry, the CSS rules should be:

```
@media only screen and (max-width: 767px) {  
#pp_full_res IMG {max-width:100%!important;height:auto!important;}  
.ppt {margin-left:0!important;}  
.ppt,.pp_top,.pp_bottom,.pp_pic_holder,.pp_content,.pp_details{max-width:100%;}  
.pp_content{height:100%!important;padding-bottom:50px;}  
.pp_content .pp_fade{position:relative;}  
.pp_fade .pp_hoverContainer{height:100%!important;width:100%!important;}  
}
```

About "ARI Image Slider", it loads fine on our side. We see only loading icon from site template when the page is loaded. We can send a video how it works on our side tomorrow.

Regards,
ARI Soft

Re:Multible issues using Pretty Photo

Posted by erson - 2016/07/07 21:07

Hereby a screenshot from my mobile device.
Unfortunately the lightbox is still not working properly.

On a very small computer screen all goes well but on my mobile phone the lightbox is still too big and the quality of the image is still very poor.

(it looks like it downsized the quality to 30% to save some in kbs but I rather have a little longer loading time then poor quality)

On a computer screen quality is good.

Thank you for your response <http://www.ari-soft.com/images/fbfiles/images/Screenshot-046f2b876e52c3f5962a3678fbd9da09.jpg>

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Re:Multible issues using Pretty Photo

Posted by admin - 2016/07/08 06:38

What browser do you use? We have checked it in Safari on iPhone and Google Chrome on Android and the lightbox looks normal (like on a small browser's window on a laptop).

PS: Try to clean browser's cache.

PPS: The video with "ARI Image Slider" is here. We see only loading icon which is shown by site template.

Regards,
ARI Soft

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