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## Multiple issues using Pretty Photo

Posted by erson - 2016/07/06 20:34

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Hi there,

The website I am working on is [www.erson.nl](http://www.erson.nl)

I purchased the Pretty Photo today and was wondering a few things:

\* When viewing on a mobile phone the quality of my photos is really poor. How can I make sure they don't downsize in quality?

\* When viewing on a mobile phone and clicking to see the enlargement, the lightbox is different every time. Did I change something wrong or what can I do to make the lightbox for example 90% width of the screen every time?

\* The lightbox shifts to the left when using on mobile, so the photo is not completely visible/centered, no matter what I try to get it back in the middle

\* Is there a possibility to not choose the amount of thumbs on a row but let it choose by itself. So for example on a fullframe 10 and on mobile just 2? If I leave it empty it fills to 3 by itself.

Then I have the ARI Image Slider which is really slow! My images are all below 200 kb so that should not be the problem but how can I fix this?

I am a photographer, so I need my images the best I can get them!

Thank you for the help.

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## Re:Multiple issues using Pretty Photo

Posted by admin - 2016/07/07 10:32

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Hello,

1. About pretty photo issues, add the following CSS rules to a site template CSS file and clean browsers cache:

```
@media only screen and (max-width: 767px) {
  .ppt {margin-left:0!important;}
  .ppt,.pp_top,.pp_bottom,.pp_pic_holder,.pp_content,.pp_details{max-width:100%;}
  .pp_content{height:100%!important;padding-bottom:50px;}
  .pp_content .pp_fade{position:relative;}
  .pp_fade .pp_hoverContainer{height:100%!important;width:100%!important;}
}
```

2. Is it possible to see the problem with "ARI Image Slider" anywhere?

Regards,  
ARI Soft

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## Re:Multiple issues using Pretty Photo

Posted by erson - 2016/07/07 19:52

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The slider is visible at:

<http://www.erson.nl/index.php/portfolio-erson/portfolio-newborn>

It's really slow first time loading, but even on second, third etc you see a loading circle.

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I will try to add the code to a css file and let you know if it solved my problems. Thank you for the response

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## Re:Multible issues using Pretty Photo

Posted by erson - 2016/07/07 20:06

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The Image in the lightbox is now compressed like this: <http://www.ari-soft.com/images/fbfiles/images/fout.jpg>

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## Re:Multible issues using Pretty Photo

Posted by erson - 2016/07/07 20:14

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The Pretty photo can also be viewed at [www.erson.nl/index.php/portfolio-erson/portfolio-newborn](http://www.erson.nl/index.php/portfolio-erson/portfolio-newborn)  
The placement of the lightbox really is better now, although with the square images it is still a little too high to fit in screen and because it is so deformed it is hard to see if there really is a quality improve of the photos (screenshot is of the computer, not a mobile device) and that is something I can't find in the code anywhere.

Quality is a big factor!  
Hoping for a solution.

Thank you for the effort

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## Re:Multible issues using Pretty Photo

Posted by admin - 2016/07/07 20:21

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Sorry, the CSS rules should be:

```
@media only screen and (max-width: 767px) {
#pp_full_res IMG {max-width:100%!important;height:auto!important;}
.pp_t {margin-left:0!important;}
.pp_t,.pp_top,.pp_bottom,.pp_pic_holder,.pp_content,.pp_details{max-width:100%;}
.pp_content{height:100%!important;padding-bottom:50px;}
.pp_content .pp_fade{position:relative;}
.pp_fade .pp_hoverContainer{height:100%!important;width:100%!important;}
}
```

About "ARI Image Slider", it loads fine on our side. We see only loading icon from site template when the page is loaded. We can send a video how it works on our side tomorrow.

Regards,  
ARI Soft

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## Re:Multible issues using Pretty Photo

Posted by erson - 2016/07/07 21:07

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Hereby a screenshot from my mobile device.  
Unfortunately the lightbox is still not working properly.

On a very small computer screen all goes well but on my mobile phone the lightbox is still too big and the quality of the image is still very poor.

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(it looks like it downsized the quality to 30% to save some in kbs but I rather have a little longer loading time then poor quality)

On a computer screen quality is good.

Thank you for your response <http://www.ari-soft.com/images/fbfiles/images/Screenshot-046f2b876e52c3f5962a3678fbd9da09.jpg>

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## Re:Multible issues using Pretty Photo

Posted by admin - 2016/07/08 06:38

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What browser do you use? We have checked it in Safari on iPhone and Google Chrome on Android and the lightbox looks normal (like on a small browser's window on a laptop).

PS: Try to clean browser's cache.

PPS: The video with "ARI Image Slider" is here. We see only loading icon which is shown by site template.

Regards,  
ARI Soft

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