Problem with the csv file and image description
Posted by ringknight - 2010/07/22 12:46
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I don't understand how to write in the csv file to add description to my pictures.

Can you send me a exemple of a complete and working csv file please.

Thanks you

Olivier

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Re:Problem with the csv file and image description
Posted by admin - 2010/07/22 12:47
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Hello,

Provide your order number by email, please.

Regards,
ARI Soft

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/22 12:55
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I send it through the support section.

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Re:Problem with the csv file and image description
Posted by admin - 2010/07/22 12:57
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Thanks. Could you say several image file names from folder which you use in 'ARI Pretty Photo' and we'll provide sample of CSV file which you can copy to image folder for showing titles?

Regards,
ARI Soft

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/22 13:06
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yeah for sure.

1 : affiche-mtl-pb.jpg
Desc : What a beautiful place !

2 : andre-roderik.jpg
Desc : Here is the best drummer ever

3 : concertmtlpb.jpg
Desc : That's a big drum !

4 : IMG_1452.jpg
Desc : Did you ever see something like this ?

5 : IMG_1453.jpg

Desc : This guy said "Il Ð¹tait si magnifique cet Ð¹lÐ¸ve"

6 : IMG_1462.jpg
Desc : The last one !

Is that ok ?

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Re:Problem with the csv file and image description
Posted by admin - 2010/07/22 13:17
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Find archive with CSV file in attach, please. Unzip it and copy ariprettyphoto.csv file to folder with images.

Regards,
ARI Soft http://www.ari-soft.com/images/fbfiles/files/ariprettyphoto.zip

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/22 13:23
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It is working !
Thanks a lot !

Olivier

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/22 15:02
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I have another problem.
When I edit the file that you give me, it's not working anymore. I don't understand because I write exactly the same thing
Can you help me?

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/22 15:39
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What do you use to edit your CSV file ?
I tried Microsoft office 2007 and notepad and the both are not working

Olivier

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Re:Problem with the csv file and image description
Posted by admin - 2010/07/22 18:12
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Could you provide file which you get after editing it in your editor? BTW, we use MS Office 2007. You can try to use Open Office.

Regards,
ARI Soft

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/22 18:27

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Sure

Here it is

 http://www.ari-soft.com/images/fbfiles/files/Desktop.zip

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Re:Problem with the csv file and image description
Posted by admin - 2010/07/22 19:07

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Your file contains two empty unnecessary rows at the end. Remove it, please, and everything should work fine.

Regards,
ARI Soft

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/23 12:29

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When I try to save it, MS Excel say that there is some functions that are not compatible with .CSV file.
Do you think that I should use another program ?

Olivier

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Re:Problem with the csv file and image description
Posted by ringknight - 2010/07/23 12:34

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It's ok I edit it with note-pad and that's working. Thanks a lot for your support !

Olivier

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Re:Problem with the csv file and image description
Posted by admin - 2010/07/23 12:44

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You are welcome. Regarding MS Excel alert message, it's normal behavior of MS Excel just ignore this message and click 'OK' button.

Regards,
ARI Soft

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