
Thumbnail Generation

Posted by myl3s - 2013/02/15 01:08

Hi, I have the ARI Pretty Photo module. It works great except the gallery thumbnails aren't being generated...

I have GD installed/enabled on my server (could tell by looking at phpinfo), and i double checked the settings (screenshot attached) its still not generating the thumbnails, it only re-sizes the large image to thumbnail size (does not generate thumbnails).

The /images/artprettyphoto_tmp/ folder has write permissions (775) but is empty. Any thoughts??

Link to page with photo gallery: <http://tinyurl.com/a33s7pf>

Thanks in advance! http://www.ari-soft.com/images/fbfiles/images/ari_pretty_photo.PNG

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Re:Thumbnail Generation

Posted by admin - 2013/02/15 09:05

Hello,

The extension saves generated thumbnails to /cache or /cache/mod_ariprettyphoto (if it exists). Check that "cache" folder has writable permissions.

Regards,
ARI Soft

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Re:Thumbnail Generation

Posted by myl3s - 2013/02/20 23:06

Hi, thanks for your reply. I've ensured write permissions for the /cache and /cache/mod_ariprettyphoto (created it)...and i also noticed a folder in the /images folder called "artprettyphoto_tmp", so I made sure that was writable also. (i double checked server user/group assignment also).

Cleared my browser cache and refreshed the gallery page, It's still not generating thumbs (just scaling the full-size image).

Is there a way to verify if ARI Pretty Photo has the resources it needs (jQuery, GD, etc..)? Any way to enable error messages?

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Re:Thumbnail Generation

Posted by admin - 2013/02/21 06:51

"ARI Pretty Photo" doesn't create and doesn't use any folders in "images" folder. Probably it is created by another extension.

The extension uses GD or ImageMagik PHP extension to generate thumbnails.

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Thumbnail Generation

Posted by myl3s - 2013/02/21 22:48

I've sent email with login credentials. Also attached info about GD installation.

Thanks and good luck! <http://www.ari-soft.com/images/fbfiles/images/gd.PNG>

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Re:Thumbnail Generation

Posted by admin - 2013/02/22 07:30

Check your mail.

Regards,
ARI Soft

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Re:Thumbnail Generation

Posted by admin - 2013/02/22 08:18

Try now. Thumbnails were not generated because
/modules/mod_arippretyphoto/includes/kernel/Module/Providers/class.ThumbnailProvider.php was modified and an
incorrect value was used for cache folder. We replaced it with original file and now thumbnails are generated fine.

Regards,
ARI Soft

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Re:Thumbnail Generation

Posted by myl3s - 2013/02/22 08:47

Problem solved! That was something I didn't think of.

Thank you for taking care of it. Good ratings all around!

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