can\'t see overlay gallery thumbnails [solved] Posted by claudioconti77 - 2012/04/08 22:49
Hi admin,
although I have set the parameter "gallery thumbnails" to "YES", the function in subject is not working: I can not see the mini-gallery into the popup of the gallery.
You can see this at http://www.fibatoscana.it/index.php?option=com_k2&view=item&layout=item&id=241&Itemid=686
Could you help me, please?
Thanks in advance.
Re:can\'t see overlay gallery thumbnails Posted by admin - 2012/04/09 07:45
Hello,
Set "Gallery thumbnails" parameter to "Yes" in plugins ("ARI Pretty Photo Anywhere" and "ARI Pretty Photo") settings too
Regards, ARI Soft
Re:can\'t see overlay gallery thumbnails  Posted by claudioconti77 - 2012/04/09 08:30  I had already done and still does not work.  Thanks
Re:can\'t see overlay gallery thumbnails Posted by admin - 2012/04/09 08:37
Could you provide a temporary access to your J! backend by email so we can investigate an issue?
Regards, ARI Soft
Re:can\'t see overlay gallery thumbnails Posted by claudioconti77 - 2012/04/09 08:46
Done it.
Thanks a lot.
Re:can\'t see overlay gallery thumbnails Posted by admin - 2012/04/09 09:08

This problem with site template. It contains the next CSS rule in /templates/theme880/css/prettyPhoto.css file:
.pp_gallery {display: none !important;}
Remove it and gallery feature will work fine.
Regards, ARI Soft
Re:can\'t see overlay gallery thumbnails Posted by claudioconti77 - 2012/04/09 09:47
Perfect! It works! Very great support!
Thank you very much.