
prettyphoto stoppped working after actualization

Posted by eliecer - 2011/07/20 07:49

Hi guys,

I installed today a new version of one joomla 1.5 component, and prettyphoto stopped working.

My website is www.virtualbc.ca, and I already sent you all the info to info@ari-soft.com

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/07/20 08:03

Hello,

"ARI Pretty Photo" works fine in stand alone mode. We have created custom version of the extension for your site that integrate it with HotSpot extension. It seems new version of HotSpot contains new API so "ARI Pretty Photo" doesn't work with the extension. We will investigate the problem at this time but we can't guarantee that it will work if API is changed again in next version of HotSpot.

Regards,
ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/07/20 08:26

Hi there,

You are right.

Hotspots was using API 2 from Google Maps. Once Google Map upgraded to API 3, Hotspots upgraded his map as well.

Thanks in advance.

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/07/20 12:08

Clean browser's cache and it try again. It should work now.

Regards,
ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/07/20 14:03

Perfectly working as usual.

Thanks.

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/07/21 20:55

Hi,

I just found that if you click on any picture from the right panel, the prettyphoto is not working. But, if you first click on the picture from the map, close prettyphoto pop-up window, and then click on the picture from the right panel, the image is showed using prettyphoto.

- Go to my site

- Click on restaurant category

<http://www.virtualbc.ca/images/ari1.jpg>

- Click on image of first restaurant from right panel

<http://www.virtualbc.ca/images/ari2.jpg>

- prettyphoto is not popping up

- Go back to my site

- Click on restaurant category

<http://www.virtualbc.ca/images/ari1.jpg>

- Click on hotspot from the map (the one in the back)

<http://www.virtualbc.ca/images/ari3.jpg>

- Click on image

(prettyphoto works there)

- Close popping up window

- Click on image of first restaurant from right panel

<http://www.virtualbc.ca/images/ari2.jpg>

(now pretty photo works here too)

How can I solve this issue?

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/07/22 13:42

The extension doesn't work for tab content because this content loads dynamically through AJAX request. We can extend "ARI Pretty Photo" that is works in tab content if you specify what javascript method is called by HotSpot extension for showing tab content.

Regards,

ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/07/30 22:11

Hi guys,

Tabs Event: `hotspots.category`

Search Event: `hotspots.search`

and probably this one as well: `hotspots.layout.open`

Also, I noticed that in fullscreen, PrettyPhoto is popping up, but It's not darkening the background.

The following image shows the 'fullscreen button'

<http://www.virtualbc.ca/images/fullscreen.jpg>

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/03 07:24

any good news?

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/08 19:13

anything new? or this issue is already part of the dust in the wind?

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/11 19:27

Is there someone out there that could give me an straight answer?

If you can not solve the problem, just say it but don't keep me waiting for days.

Also, PrettyPhoto stopped working on the map. The links are opening now in a new tab.

Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/11 19:42

We are investigating the issue. HotSpot extension doesn't provide open API for integration 3rd party extension so it requires some time that integrate "ARI Pretty Photo" with HotSpot. We will try to extend "ARI Pretty Photo" plugin within 24 hours.

Regards,
ARI Soft

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/11 19:51

What about:

"PrettyPhoto stopped working on the map. The links are opening now in a new tab."

PrettyPhoto was working fine with the hotspots on the map, but not any more. Do you have the modified installation files you used on my site virtualbc.ca?

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/11 20:14

I am sending the log-in access information to info@ari-soft.com

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/12 06:21

It works on map because HotSpot calls one method for opening popup when a user clicks by marker on map, but other methods when a user search something on tab and etc. HotSpot doesn't provide one method which can be extended and using anywhere.

Regards,
ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/12 06:44

Did you check the map at virtualbc.ca? Because none of the hotspots are working properly with PrettyPhoto.

Also, in earlier message you said:
We can extend "ARI Pretty Photo" that is works in tab content if you specify what javascript method is called by HotSpot extension for showing tab content.

The guys from hotspots replied with:
Tabs Event: hotspots.category
Search Event: hotspots.search

and reading your last message:
It works on map because HotSpot calls one method for opening popup when a user clicks by marker on map, but other methods when a user search something on tab and etc. HotSpot doesn't provide one method which can be extended and using anywhere.

Looks like the tabs event, and the search event were not the elements you were looking for.

I am contacting the guys from hotspots again to see if there is something they can do on their side. Jesus, I am feeling like a volleyball net, watching the ball passing from one side to another one.

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/12 06:51

Clean browser's cache and try now please.

Regards,
ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/12 06:59

Everything is working.

Can you create a special installation package for the guys using hotspots?

More than one person is interested in this plugin. If the answer is yes, how can they obtain the customized installation?

Let me know, and I will pass the information to them.

Thanks for all the effort and the patience.

Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/12 07:05

We have created installation archive for custom version of "System - ARI Pretty Photo" plugin. It can be installed over standard version of the plugin and the plugin adds integration with HotSpot automatically. Everybody who purchased "ARI Pretty Photo" and need integration with HotSpot can contact us and we will provide custom plugin.

Regards,
ARI Soft

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/12 07:42

Sounds excellent.

Once again, thanks!!!

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/12 08:13

The youtube videos are not showing the full screen icon.

All the youtube video links are finishing with '&fs=1'. Is there anything else needs to be added?

Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/12 11:05

Where we can see the problem?

Regards,
ARI Soft

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/12 18:05

Go to this link: <http://virtualbc.ca/#!9>

- Click on any of the hotspots on the map
- Click on the picture
- Click on any of the trailer icons

Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/12 18:58

Also, As i mentioned before:

I noticed that in fullscreen, PrettyPhoto is popping up, but It's not darkening the background.

The following image shows the 'fullscreen button'

<http://www.virtualbc.ca/images/fullscreen.jpg>

Showing the problem:

- Go to <http://virtualbc.ca/#!9>
- Click on full screen button
- Click on any hotspot
- Click on the image inside InfoWindow

PrettyPhoto is not darkening the background

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/15 08:08

Any solution?

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/16 10:00

Try now. The problem occurred because old version of the extension was installed on your site.

Regards,
ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/16 17:50

The problem with the full screen icon in youtube videos has been solved, but the full screen problem is still there.

As i mentioned before (3rd time now):

I noticed that in fullscreen, PrettyPhoto is popping up, but It's not darkening the background.

Showing the problem:

- Go to <http://virtualbc.ca/#!9>
- Click on full screen button

The following image shows the 'fullscreen button'

<http://www.virtualbc.ca/images/fullscreen.jpg>

- Click on any hotspot
- Click on the image inside InfoWindow

PrettyPhoto is not darkening the background

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Re:prettyphoto stoppped working after actualization

Posted by admin - 2011/08/16 18:12

Add the next CSS rules to a site template CSS file:

```
.pp_pic_holder {  
    z-index: 30000 !important;  
}  
.pp_overlay {  
    z-index: 29500 !important;  
}
```

Regards,
ARI Soft

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Re:prettyphoto stoppped working after actualization

Posted by eliecer - 2011/08/17 08:09

Thanks man,

that code solved the problem.

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