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## plugin is not working in internet explorer 9

Posted by eliecer - 2011/05/28 01:32

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Hi guys,

I was checking my site using internet explorer 9, and the pupping up window in not working.  
It's opening the link in the same tab.

For example click on the category 'Movies / Cinemas', and click on any of the hotspots on the map. Then on the picture.  
It's working with Internet Explorer 8, Firefox, Google Chrome, Safari.

My site is:

[www.virtualbc.ca](http://www.virtualbc.ca)

Thanks in advance.

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## Re:plugin is not working in internet explorer 9

Posted by admin - 2011/05/28 06:41

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Hello,

The extension works fine in IE 9, you can see it on our demo site. It doesn't work on your site because custom script is used for integration with GMap extension. Could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,  
ARI Soft

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## Re:plugin is not working in internet explorer 9

Posted by eliecer - 2011/05/29 10:36

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any updates with my problem?

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## Re:plugin is not working in internet explorer 9

Posted by admin - 2011/05/30 17:50

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Try now please. The extension didn't work in IE 9 because you used old version of the extension.

Regards,  
ARI Soft

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## Re:plugin is not working in internet explorer 9

Posted by eliecer - 2011/05/30 20:54

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Hi,

The pupping up window is working now, but sometimes i am getting a white screen inside the pupping up window when the panoramic image start to rotate . (Select Virtual Tours from the category section on top of the map, and click on any of the hotspot from the map).

Tested and working fine in Firefox, Chrome and Safari.

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## Re:plugin is not working in internet explorer 9

Posted by admin - 2011/05/31 10:12

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Hello,

We only see that white background can be shown for short period of time while Flash object is loaded in IE browser, but Flash object is displayed.

Regards,  
ARI Soft

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## Re:plugin is not working in internet explorer 9

Posted by eliecer - 2011/05/31 10:44

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Hi,

First, the grey scale image is downloaded. Once the color image is downloaded, i am getting a white background for more than 15 seconds, and then, the color image start to rotate. But what can we expect from Internet Explorer? That browser has been always a pain is the a#\$%%.

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