
Plugin don't work, Please HELP

Posted by Aquiles - 2013/01/03 07:53

Hi,

I have installed the module and the plugin in this site: <http://www.rctecnic.com>. Some time ago all was working ok but now the plugin don't work right. You can see an example in this page: <http://www.rctecnic.com/en/online-shop/details/3069/5/warbirds-aviones-de-guerra/aviones-rc/p-51-b-tuskegee-airman-vq-model--aviones-rc-warbirds-rctecnic> In the middle of the page, after the description for the product, you can see a little image with a button ("Play video"). The button opens a window with ari colorbox to show a video from youtube. It is very strange because it seems like it opens two windows because i have to click twice to close the windows. With internet explorer i can see the video but with firefox and chrome i can't see it, but if i close the first windows then i can see the video in the second windows. I have seen in the source code that the code for the ari colorbox is repeated twice. I have installed last version 1.9.0 this morning for the plugin and the module and the problem is the same. Please, can you help me?

NOTE: It seems that the link to the page dont work but if you browse to any product with a button to play video in the description you can see what i say.

Thanks.

Aquiles

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Re:Plugin don't work, Please HELP

Posted by admin - 2013/01/03 08:36

Hello,

This problem with HTML code which is used in YouTube module. You can see it if open HTML source of the page:

<http://www.ari-soft.com/images/fbfiles/images/colorbox.jpg>

The module contains , and other tags which should be added only once on a page in site template.

PS: We updated "ARI Colorbox" extension and it can work with this incorrect HTML code (download v. 1.9.2 in "Member Area" on our site and upgrade "ARI Colorbox" module and "ARI Colorbox Anywhere" plugin), but we recommend to fix HTML code.

Regards,
ARI Soft

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Re:Plugin don't work, Please HELP

Posted by Aquiles - 2013/01/03 09:42

Thanks for the quick reply.

I will try to solve the html code problem you say and also install version 1.9.2

Thanks again.

Aquiles

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Re:Plugin don't work, Please HELP

Posted by Aquiles - 2013/01/03 11:27

PROBLEM SOLVED

I have got to fix the problem modifying the html code. Anyway i will install new plugin version tonight.

THANKS for great support :) :)

Aquiles

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