
Does not work correctly on iphone

Posted by reders - 2010/09/05 13:31

Please help,

We are developing a joomla website that needs to display correctly on iphone.

We are using Ari Sexy Lightbox, which works fine on a normal computer, BUT use it on the iphone and it does not work correctly.

You can see our test site here:

<http://www.s285981493.websitehome.co.uk/Proofs/quittinghollywood/>

Press the Gallery button.

If you click on one of the images, everything works fine on a normal computer.

Try it on the iphone and the image does not open correctly in ARI Sexy Light Box.

Please help.

Regards,
Reders

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Re:Does not work correctly on iphone

Posted by admin - 2010/09/05 17:28

Hello,

Could you describe the issue in more details? The lightbox looks like on screenshot or you mean something another?

<http://www.ari-soft.com/images/fbfiles/images/iphone.png>

Regards,
ARI Soft

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Re:Does not work correctly on iphone

Posted by reders - 2010/09/05 17:52

Hi There,

When I click one of the images, the lightbox effect works, bu the image slowly moves off the screen.

Please try this again once you have already viewd it.

By the way, how have you taken a screen shot of your iphone?

Regards,
Reders

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Re:Does not work correctly on iphone

Posted by admin - 2010/09/06 10:25

Hello,

We have tried to reproduce this issue in iPhone simulator. Check your mail, please. We sent updated file which can help resolve the problem.

Regards,
ARI Soft

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Re:Does not work correctly on iphone

Posted by reders - 2010/09/06 11:52

Hi There,

This does help the issue, but does not solve it completely.

When you click on one of the image, AriLightBox starts to load the image but the box still moves off the screen.

Once the image has loaded, the preview box comes back to the centre of the screen.

Also, the background opacity is not changing.

Please help.

Regards,
Sean R.

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Re:Does not work correctly on iphone

Posted by admin - 2010/09/06 14:39

We have sent new update by email. Try it, please.

Regards,
ARI Soft

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Re:Does not work correctly on iphone

Posted by reders - 2010/09/16 15:36

Hi there,

This still does not work correctly on the iphone.

When you click on an image the module is bouncing around the screen and the background does not change opacity?

Please help. My customer wants this to load on the iphone.

Regards,
Sean R.

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Re:Does not work correctly on iphone

Posted by admin - 2010/09/18 05:58

Hello,

Unfortunately we can't see this issue on iPhone, but we tried to reproduce this issue in iBBDemo2 and MobiOne iPhone emulators and it works fine.

Regards,

ARI Soft

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Re:Does not work correctly on iphone

Posted by tlwebdesign - 2011/08/19 21:34

i have same problem here on my iphone. the box keeps drifting to the lower right corner. As it seems your second update made the box go back to center after the image is loaded. Although not totally solving the problem but still better then this i was wondering if you could send the same update fil to me too? or is there some place i can download it? info at tlwebdesign.nl

thanks in advance

Tom van der Laan
TLWebdesign.nl

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