
Sexy Lightbox not working

Posted by morten44 - 2016/08/04 10:33

Hi

I have Joomla 3.5.1 and Ari Sexy Lightbox version 1.11.7

<http://www.humanabrasil.org/news-agente-do-futuro/134-jovem-aprendiz>

The sexy lightbox function where you click image and it enlarges does not work

I think all is default

Only thing I have done is to exclude the path: /components/com_dropfiles/assets/images/ so it does not crash with dropfiles

I have no clue why nothing happens

JQuery is eabled in plugin

See attached for installed version

Any idea or advice where to look?

Thanks http://www.ari-soft.com/images/fbfiles/images/sexy_extentions.jpg

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Re:Sexy Lightbox not working

Posted by admin - 2016/08/04 12:38

Hello,

Do you use a plugin or the module from "ARI Sexy Lightbox" package? What image on the page should trigger the lightbox?

Regards,
ARI Soft

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Re:Sexy Lightbox not working

Posted by morten44 - 2016/08/04 15:40

Hi

Thanks for your reply

Normally I only enable the plugin called Ari Sexy Thumbnail

Module is installed but unpublished and not used

Then when i in my JCE editor resize an image from 800x600 to 300x200, I can normally click on the image and it enlarge itself.

Thats how I normally use it

The link above is example on an image that I have resized in the editor but when i click it, it does not enlarge

Does that make sence?

Regards

Morten

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Re:Sexy Lightbox not working

Posted by admin - 2016/08/05 05:02

Could you provide a temporary access to your J! backend by email so we can investigate the problem? It can be a conflict with 3rd party extension.

Regards,
ARI Soft

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Re:Sexy Lightbox not working

Posted by morten44 - 2016/08/06 08:46

Hi
Thanks
Email sent
Kind Regards
Morten

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Re:Sexy Lightbox not working

Posted by admin - 2016/08/06 11:30

Hello,

Try now. "Specific CSS classes" parameter was set to "zoom" value. We set it to empty otherwise the plugin handled only images with "zoom" CSS class.

Regards,
ARI Soft

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Re:Sexy Lightbox not working

Posted by morten44 - 2016/08/09 06:34

Hi
Thank you very much for your help.
I would not have found that myself.
As always TOP CLASS Support from you guys

Regards
Morten

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