
Lightbox not working on new site

Posted by aczdreign - 2013/09/23 17:18

Hello,

I've used ARI sexy lightbox successfully on my previous site, but now it seems to not work the same way on the new site that I'm currently building. I've installed and set up all of the same plugins and modules, as far as I can tell, and my HTML tags to pull a link into a lightbox aren't working on the new website.

Here is the old:

<http://www.acadianatherapeuticriding.org>

Here is the new:

<http://www.foxmandigital.com>

user:guest

pass:guest1234

I've directly copied and pasted the entire link from the previous website (it's at the bottom of both, "This website is managed by Foxman Digital. For questions or to report a problem with this website, please contact us."), and only modified the form ID in the new link. This is exactly the same way that I created the majority of my lightbox forms on the previous website.

This time around, it pulls up the form properly, but it doesn't open it in a lightbox.

The link in question looks like this:

contact us

Any help is appreciated.

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Re:Lightbox not working on new site

Posted by admin - 2013/09/23 17:40

Hello,

Open plugins settings pages, set "Include jQuery" parameter to "Yes" and re-save setting even if the parameter was set to "Yes". It should help.

Regards,

ARI Soft

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Re:Lightbox not working on new site

Posted by aczdreign - 2013/09/23 18:07

bingo! thank you!