ari sexylightbox not displaying in front end.

Posted by roninn75 - 2012/06/18 13:07

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hi

i have installed and activated(enabled) the system plugins, when i add the code nothing displays in the frontend. the module im calling is enabled, i have no editor enabled.

here is the code
{arisexylightbox activeType="module" width="300" height="250" id="220" title="Contact Us"}Contact Us here{/arisexylightbox}

your assistance is appreciated.

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Re:ari sexylightbox not displaying in front end.

Posted by admin - 2012/06/18 13:10

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Hello,

Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:ari sexylightbox not displaying in front end.

Posted by admin - 2012/06/18 14:09

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Now the link is shown, but the module can't be loaded because it uses outdated "document.write" javascript code. You can load the module into an article and then load the article into the lightbox to avoid the problem with form module. This approach is described in Troobleshooting section. See section #4.

Regards,
ARI Soft

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