
Problem playing videos in Internet Explorer 9

Posted by rowby - 2012/05/31 00:09

Hi

Playing a video in internet explorer 9. All we hear is the audio. Plays fine in firefox etc.

The video by itself in its own module plays fine. Without the lightbox.

Any thoughts?

I guess I could try it on another site and see if it's happening there, but any suggestions would be appreciated.

These are flv files streamed via a joomla video module from the local server. I see on your demo pages your video demos play fine on internet explorer.

Are you using a certain module that lets it play youtube videos. I could switch to youtube videos if I knew what player you use -- although I like my player Joomla version of hdwebplayer very much -- especially when used with your module.

Thanks!

Rowby

=====

Re:Problem playing videos in Internet Explorer 9

Posted by admin - 2012/05/31 05:15

Hello,

Could you provide a link to a page where we can see the problem?

Regards,
ARI Soft

=====

Re:Problem playing videos in Internet Explorer 9

Posted by rowby - 2012/05/31 11:13

Note: Original message url has been edited here after solution given -- for client confidentiality reasons.

Needless to say the solution worked!
Hi

Here it is.

<http://stage.test.com/arisoft-test.html>

There are two video play buttons.

Thanks!

=====

Re:Problem playing videos in Internet Explorer 9

Posted by admin - 2012/05/31 11:43

This problem with content which you try load as inline content into the lightbox. Create articles and load Flash objects to created articles and then load articles into the lightbox. Read about this solution here (See Troubleshooting #4).

Regards,

ARI Soft

=====

Re:Problem playing videos in Internet Explorer 9

Posted by rowby - 2012/05/31 14:10

Thanks! That fixed it perfectly!

Appreciate your prompt support. Your extensions are great -- and your support is superb.

Rowby

=====