System - ARI Sexy Lightbox causing menu glitch
Posted by kcb410 - 2012/03/16 17:41

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Hello there,

I've just installed ARI Sexy Lightbox and am using it successfully in the articles with {arisexylightbox moduleId="95"}{/arisexylightbox}. However when I enable the System-ARI Sexy Lightbox plug in it breaks the vertical drop down menus on the site. If I disable System-ARI Sexy Lightbox the menu returns to normal.

The site is www.padart.org and we're using Joomla 2.5.3.

Would anyone have an idea what would cause this or how to fix it?

Any help would be appreciated.
Thank you
Paul

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Re:System - ARI Sexy Lightbox causing menu glitch
Posted by admin - 2012/03/16 20:04

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Hello,

We suppose it is a javascript conflict. Could you provide a link to a page where we can see described problem or a temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

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Re:System - ARI Sexy Lightbox causing menu glitch
Posted by kcb410 - 2012/03/20 16:47

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Sorry for the delay in responding...I've just sent you an email. The site is here www.padart.org, it's just in the process of being set up.

Thank you for your help.
Paul

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Re:System - ARI Sexy Lightbox causing menu glitch
Posted by admin - 2012/03/21 07:10

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What browser do you use? Do you mean "letter" menu at left side? It works fine on our side in FireFox browser.

Regards,
ARI Soft

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Re:System - ARI Sexy Lightbox causing menu glitch
Posted by kcb410 - 2012/03/21 15:11

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Hello,

The error occurs in FF and IE. I currently have the ARI Sex Lightbox turned off, that's probably why it works, I'll turn it on now.

Paul

I just turned on 'System - ARI Sexy Thumbnails' and the vertical menu on the left no longer functions in FF, IE or Chrome.

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Re:System - ARI Sexy Lightbox causing menu glitch
Posted by admin - 2012/03/22 08:41
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Try now please.

Regards,
ARI Soft

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I just turned on 'System - ARI Sexy Thumbnails' and the vertical menu on the left no longer functions in FF, IE or Chrome.