
Update Website Super Slow After installing ARI

Posted by brother2see - 2012/02/21 18:59

Hi Support Team--

I am using Joomla 1.7 and not even using the module and plugin as yet; but after installing ARI module and plugins, every time I'm updating anything on the website such as adding new or deleting article and picture it takes up to 30 minutes to see a result. Normally it just reflects instantly.

Please let me know what is the problem. I'd be glad to provide admin password/username privately if you need it.

Thanks!

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Re:Update Website Super Slow After installing ARI

Posted by admin - 2012/02/21 19:01

Hello,

We suppose this problem with a 3rd party extension, but we can investigate it if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Update Website Super Slow After installing ARI

Posted by admin - 2012/02/21 21:35

This problem is not related to "ARI Sexy Lightbox", it is related to Joomla! cache.

Regards,
ARI Soft

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