
Dollar sign not showing up.

Posted by essiele - 2012/02/16 15:59

Hi guys,

I'm using the Cloud Carousel module and I've created a .ini file for the images.

My problem is this: the description for some of the images include monetary values (including '\$' sign), but the '\$' sign doesn't show up once I've uploaded the .ini file. Instead, it cancels the the figure behind the '\$' sign and shows up as 0.

e.g. "value - US \$5K" shows up as "value - US K"

Could you help me on this one, please?

Many thanks in advance. I look forward to your reply.

Ess
:unsure:

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 16:06

Hello,

We can't reproduce this problem on our test server. Could you provide a link to a page where we can see a carousel and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 16:15

ok... am I sending the details to info@blah-blah?

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 16:16

Correct.

Regards,
ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 16:20

Please let me know if you've received an email.

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 16:25

We have received the credentials, but it is not possible to login to frontend part.

Regards,
ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 16:29

hmmm... it shows that you are indeed logged in to the front end.

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 16:30

Try to login with provided credentials.

Regards,
ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 17:10

Any joy?

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 17:12

Have you tried login to frontend part with provided credentials? We can't do it, login screen appears again when click by "Log in" button.

Regards,
ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 17:29

Did you do the account authentication?

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 17:33

It is possible to login only as super administrator in offline mode. Logout with currently logged user on your site and try to login with credentials which you sent to us and you will see that it doesn't work.

Regards,

ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 17:45

My humble apologies... try now...

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 19:52

Use \$ instead of dollar sign.

Regards,
ARI Soft

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 20:10

That's excellent!

Many thanks, team! Very much appreciated!

Ess.
(I'll now close your account, if that's ok)

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 20:27

Didn't work... gave me a Chinese (or Japanese) sign...

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Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 20:30

Ummm... did I need the semi-colon as well? I did, didn't I?

DOH!!

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Re:Dollar sign not showing up.

Posted by admin - 2012/02/16 20:32

Semi-column is required, check that INI file is saved in UTF-8 encoding.

Regards,
ARI Soft

Re:Dollar sign not showing up.

Posted by essiele - 2012/02/16 20:33

PERFECT!! All good, now.

Many thanks, once again.

Ess

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