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## problem with ari sexy and a module to show popup

Posted by asteconsulting - 2012/02/16 10:50

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Good morning, I use ari sexy lightbox (ari sexy links, ari sexy lightbox anywhere) and till now they've worked very well. Some days ago I decided to add a module to show popup on some pages of my website, but when I activate this popup module the sexy links that should have been opened in lightbox doesn't work. One of them does not open..and the other are displayed as any other links in the whole page.

I have thought that it was a problem of jquery conflicts so I have disabled jquery in all 3 ari sexy links plugins and I've activated the jquery no-conflict but with no results.. Have you idea of what could it be the problem?

Thanks,

Francesco

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/16 11:56

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Hello,

Could you provide a link to a page where we can see described problem?

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/16 11:59

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BTW, send your order number by email please.

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

Posted by asteconsulting - 2012/02/16 12:08

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The link is [www.asteconsulting.com](http://www.asteconsulting.com). Now I activate the popup so you can see that the link "Area Riservata" and "Iscriviti alla Newsletter" in the top-right doesn't work correctly.

Thanks

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/16 12:16

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Send your order number by email please.

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

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Posted by asteconsulting - 2012/02/16 14:05

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I have downloaded this plug-in more than 1 years ago and if i'm not wrong it was free, so I don't have an order number.

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/16 14:26

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The extensions has always been paid. Your can check your mailbox and find notification mail from info@ari-soft.com or sales@2co.com.

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

Posted by asteconsulting - 2012/02/17 09:38

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i've just send you the order number :)

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/17 09:41

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Thank you. It seems the lightbox works fine?

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

Posted by asteconsulting - 2012/02/17 09:45

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yes, I have disabled the popup. Now I'm going to enable it so you can control... Another link that doesn't work well is the Faq link in the right menÙ% of the page "Cosa Facciamo" - "Come Facciamo" - "Quanto Guadagni" ecc. (the top menÙ% items)

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/17 09:48

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We suppose the extension doesn't work on this page due to extension which adds the next javascript code:

```
var persistclose=0
var nsmdelay=3000
var alphadie=0
var curopa=100
var dismiss=0
var startX=300
var startY=300
var nsmease=8
var verticalpos = "frombot"
var horizontalpos = "right"
```

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```
var advspacer=" "  
var nsmadvw="px"  
var isadvlnk="false"
```

It causes javascript error. We can investigate this problem in more details if you provide a temporary access to your J! backend by email.

Regards,  
ARI Soft

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**Re:problem with ari sexy and a module to show popup**  
Posted by asteconsulting - 2012/02/17 09:54

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ok, just sent :)

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**Re:problem with ari sexy and a module to show popup**  
Posted by admin - 2012/02/17 10:14

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Try now please. It was a problem with "nova" module.

Regards,  
ARI Soft

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**Re:problem with ari sexy and a module to show popup**  
Posted by asteconsulting - 2012/02/17 10:20

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Now it seems to work. What is the other module? I cant' find Nova module..

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**Re:problem with ari sexy and a module to show popup**  
Posted by admin - 2012/02/17 10:22

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It is called "Pop Up" in module manager (mod\_nova).

Regards,  
ARI Soft

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**Re:problem with ari sexy and a module to show popup**  
Posted by asteconsulting - 2012/02/17 10:31

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ah sD¼ ok.. I didn't remember that the original name was nova.. sorry :)  
So now they works both fine.. or you are doing only a try?

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**Re:problem with ari sexy and a module to show popup**  
Posted by admin - 2012/02/17 11:51

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We modified mod\_nova.php file.

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

Posted by asteconsulting - 2012/02/17 11:57

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ok :)

You have been very kind.. Only onother thing.. As you seen we have the flag in the top to translate the website but now they don't work.. Do you know if it could be the same reason or something else?  
Thanks so much!

Francesco

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## Re:problem with ari sexy and a module to show popup

Posted by admin - 2012/02/17 12:28

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It seems this is an another problem.

Regards,  
ARI Soft

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## Re:problem with ari sexy and a module to show popup

Posted by asteconsulting - 2012/02/17 14:05

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ok, thanks a lot for your support!! have a nice day :)

Francesco

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