

Popup only showing thumbnails not full size pics

Posted by HDRcustoms - 2011/12/07 08:14

Hello, my problem is that when thumbnails are clicked, a popup window opens but only displays the same size thumbnail image instead of a full sized image. Full sized images are png with a width of 1200px. Please advise.

Re:Popup only showing thumbnails not full size pics

Posted by admin - 2011/12/07 08:23

Hello,

What code do you use and where we can see described problem?

Regards,
ARI Soft

Re:Popup only showing thumbnails not full size pics

Posted by HDRcustoms - 2011/12/07 08:25

I can PM you my backdoor login info if that would help, I am not sure about the code.

Re:Popup only showing thumbnails not full size pics

Posted by admin - 2011/12/07 08:31

Send a link to a page where we can see described problem and temporary access to your J! backend by email please.

PS: If you use "ARI Sexy Lightbox" (not "ARI Sexy Lightbox Lite") provide also your order number.

Regards,
ARI Soft

Re:Popup only showing thumbnails not full size pics

Posted by HDRcustoms - 2011/12/07 08:36

Email sent

Re:Popup only showing thumbnails not full size pics

Posted by admin - 2011/12/07 09:05

Sorry, but you forgot to send your order number.

Regards,
ARI Soft

Re:Popup only showing thumbnails not full size pics

Posted by admin - 2011/12/07 09:30

Try now please.

Regards,
ARI Soft

=====