
Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by philiplocke - 2011/06/20 20:38

Help!!!

I have a problem with the Ari Sexy Lightbox module.

The overlay is great and transparent in FireFox & Chrome - but has no opacity (which is set to 0.6) in IE7 or IE8.

See demo site here:

http://213.179.193.106/~lastleaf/index.php?option=com_content&view=frontpage&Itemid=27

To test - click the yellow 'Nutrition' button or 'Ingredients' button.

Tested in FireFox/Chrome - transparent grey overlay - Good

Tested in IE7/IE8 - no transparent overlay - black - Not Good

Please advise what the issue is...

Thanks

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by philiplocke - 2011/06/21 05:37

Is there anyone out there that has come up with this problem?

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/21 15:59

Hello,

This problem with "Links scroller" module. Add the next CSS rule to site template CSS file that fix the problem:

```
body div.csm_scrollable div.csm_items {  
    width: 60000px;  
}
```

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by philiplocke - 2011/06/21 16:08

Thanks for the reply...

So will the above CSS make the overlay background in Internet Explorer transparent??? as this is my issue.

Cheers

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/21 16:10

Yes, provided CSS rule resolves the problem.

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by philiplocke - 2011/06/21 16:19

Still getting the same issue in Internet Explorer after adding the CSS.

Check here in Internet Explorer:

http://213.179.193.106/~lastleaf/index.php?option=com_content&view=frontpage&Itemid=27

...and click the yellow 'Nutrition' button.

Screenshot attached - showing black background (should be transparent).

Cheers

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by philiplocke - 2011/06/21 16:21

sorry - image attached http://www.ari-soft.com/images/fbfiles/images/popup_background_issue.jpg

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/21 16:23

It works fine on our side. Clean browser's cache.

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/24 15:05

Hey there,

we are using the jQuery UI Dialog and experience the same problem! Opacity works for other elements, but not for the overlay. Also the jQuery UI Dialof (with modal) works as demo but not on our website. Problem persists on IE8 on different PCs (all Windows 7) but not all (5 tested, only 3 having the issue).

I was not able to find any other post which describes the problem nor finding a solution. Ive tried differet CSS styles for opacity and even meta tags to force IE into a render mode. Everything without success. Any ideas?

Yours
Felix

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/25 05:45

Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/25 08:47

Sorry, no public demo yet and I was not able to reproduce the problem in a fiddle or static HTML files.

We've tried to replace the CSS opacity with a semi transparent png which works pretty nice. I would be interested in a solution but we have no idea where to search for the problem.

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/25 17:06

Provide link to any page where we can see the problem?

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/27 08:50

Im currently not able to post a public demo, but the already posted could be used: <http://www.ari-soft.com/ARI-Sexy-Lightbox/16404-Overlay-Opacity-Issue-IE7-IE8-Ari-Sexy-Lightbox.html#16427>

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/27 09:40

We need to see the problem because it can be a conflict with a 3rd party extension or site template styles. If you can't provide link to page, send page files of the page where the problem occurs by email. This process is described here.

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/27 09:52

Sorry, but I am not allowed to send out a copy.

Also Im not quite sure why you need my demo files (with jQuery UI dialog, not SexyLightbox) when a demo has already been posted by philiplocke which enables you to reproduce the error in IE8:

http://213.179.193.106/~lastleaf/index.php?option=com_content&view=frontpage&Itemid=27

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/27 10:07

philiplocke had reported about the problem with sexy lightbox and the problem caused by slider. Solution how to fix it can be found here. You have problem with another extension ("ARI JDialog" plugin from "ARI Smart Content" extension) and we suppose this is a conflict with a 3rd party extension or site template styles so we need to see a page with the problem that we can investigate it.

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/27 12:29

Sorry but thats not correct.

1) philiplocke reported the problem still persists, see: <http://www.ari-soft.com/ARI-Sexy-Lightbox/16404-Overlay-Opacity-Issue-IE7-IE8-Ari-Sexy-Lightbox.html#16427>

2) No Im not using any ari software, I even do not know what it is. Ive just having the same kind of issue with opacity and assuming its a very strange template style problem as the problem does only occur on some PCs. I searched fot the issue around the web and found this forum.

Yours
Felix

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/27 12:35

1. Provided solution is working. Read our answer here.

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/27 15:18

As far as I can see the provided demo (http://213.179.193.106/~lastleaf/index.php?option=com_content&view=frontpage&Itemid=27) includes the 6000px CSS snippet but still does not work in IE8.

@philiplocke
Is the problem solved for you?

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/27 15:29

<http://www.ari-soft.com/images/fbfiles/images/overlay.jpg>

Regards,

ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/27 19:00

Sorry for all the trouble Im causing! Your support is highly appreciated.

You mentioned the problem was caused by missing width within a slider widget. Can you explain to me why this breaks the opacity in IE?

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by admin - 2011/06/27 19:25

Alpha filter works incorrectly in IE when width of element more than 65535.

Regards,
ARI Soft

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Re:Overlay Opacity Issue IE7 & IE8 Ari Sexy Lightbox

Posted by f.nagel - 2011/06/28 08:31

Thanks for you response! I was able to determine our problem: the page is too large. As soon I delete some contents so the document height is smaller the opacity works like expected.

I found a bug ticket at jQuery bugtracker: <http://bugs.jqueryui.com/ticket/6801>

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