Stuck with display problem...

Posted by SoftAri - 2011/04/04 11:05
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My problem is that lightbox shows thumbnail size images...
What do I have to do to display the full size image? (or a fixed size...)

{arisexylightbox activeType="imglist" dir="images/stories/gallery/2011/2011_01_03" keepSize="1"}{/arisexylightbox}

I get this kind of display (on PC):http://www.ari-soft.com/images/fbfiles/images/iphone.png

Thanks for your help...

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Re:Stuck with display problem...

Posted by admin - 2011/04/04 11:08
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Hello,

Could you provide link to page where we can see the problem?

Regards,
ARI Soft

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Re:Stuck with display problem...

Posted by SoftAri - 2011/04/04 11:10
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sorry, localhost...

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Re:Stuck with display problem...

Posted by admin - 2011/04/04 11:22
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Could you send page files by email?

Regards,
ARI Soft

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Re:Stuck with display problem...

Posted by SoftAri - 2011/04/04 11:41
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mail sent..

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Re:Stuck with display problem...

Posted by admin - 2011/04/04 11:56
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Gallery HTML code is incorrect. Could you specify do you modify extension's code? Do you use the latest version of the extension (v. 1.8.17)?

Regards,

ARI Soft

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Re:Stuck with display problem...
Posted by SoftAri - 2011/04/04 12:18

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I did not modify any code.
I downloaded again and installed over.
I still have the problem.

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Re:Stuck with display problem...
Posted by admin - 2011/04/04 12:27

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Open "Extensions -> Plugin Manager" page, find "System - ARI Sexy Thumbnails" plugin, set "Order" parameter to "-1" and save plugins order:

http://www.ari-soft.com/images/fbfiles/images/plugins.jpg

Regards,
ARI Soft

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Re:Stuck with display problem...
Posted by SoftAri - 2011/04/04 12:51

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Thank you. it solved the size problem...

The other problem is any (normal) content images and sexylightbox coded have the grayscale effect even if disabled in all plugins.

Another thing; I can't install this file: plg_system_ariextensions; no XML file.

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Re:Stuck with display problem...
Posted by admin - 2011/04/04 12:56

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"ARI Extensions" is plugin for Joomla! 1.6 and it requires only for Joomla! 1.6. This information can be found in readme.txt file from extension's package.

About grayscale effect, try to open "Tools -> Clean Cache" page on Joomla! backend and clean cache for "mod_arisexylightbox" cache group.

Regards,
ARI Soft

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Re:Stuck with display problem...
Posted by SoftAri - 2011/04/04 13:08

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My apologies for not reading fully this file.

I cleaned the cache from joomla, also ctrl+F5...
I will upload the website, check again when on-line and get back to you if problems persists.

Thank you so far for this quick and helpfull support.
Cheers

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