Not transferring data to Paypal from ARI Lightbox

Posted by dommaster - 2011/03/24 01:54

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Hi

Im using ARI Lightbox to show the shopping cart.

On the final checkout button it transfers info to a redirection page and then to paypal.

When ARI Lightbox is turned on the paypal page is a an error page.
When ARI Lightbox is turned off the transaction goes ahead.

Could you help shed some light on reasons for this.

Thanks
DM

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Re:Not transferring data to Paypal from ARI Lightbox

Posted by admin - 2011/03/24 06:21

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Hello,

Is it possible to provide link to page where we can see the problem? Or check javascript error console, probably it contains javascript errors. If you use FireFox browser, press "Crtl + Shift + J" that open console.

Regards,
ARI Soft

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Re:Not transferring data to Paypal from ARI Lightbox

Posted by dommaster - 2011/03/24 11:02

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Thanks for your help.

This is a problem with IE9 and paypal.

Thanks for the help with FF that sorted it.

Rgds
DM

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