# Lightbox 1.6
Posted by Rob van Hees - 2011/01/29 00:22

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Hello,

I have installed lightbox 1.6 into my joomla site 1.6, like it was said in the manual.
Now i try to make lightbox work, but the module did not work, and i made a directory to my images. After i visit this forum i read that i must active the plugins, after i did this, i wanna see the site, but now my index php is gone...?
Have you head this before? Now my site isn't working anymore. I think it has something to do with te plugins.

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# Re:Lightbox 1.6
Posted by admin - 2011/01/29 06:30

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Hello,

Could provide error(s) from web server error log? If this is a problem with the plugins, you can run the following SQL queries in PHPMyAdmin (usually hosting panel includes this application) that disable the module and the plugins:

UPDATE `jos_extensions` SET enabled = 0 WHERE type = "plugin" AND element LIKE "arisexy%"

and

UPDATE `jos_modules` SET published = 0 WHERE module = "mod_arisexylightbox"

PS: After this could you provide temporary access to your Joomla! backend by email that we can investigate this issue or could you send screenshot with module and plugin settings?

Regards,
ARI Soft

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# Re:Lightbox 1.6
Posted by Rob van Hees - 2011/01/29 09:01

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i contact my hosting provider, they say its a intern problem with joomla ... he makes a loop.
he calls the php index site again and again, so now i must find someone who knowes everything about joomla ...

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# Re:Lightbox 1.6
Posted by admin - 2011/01/29 09:05

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If you provide temporary FTP access and access to your Joomla! backend by email we help to investigate this issue. If you suppose this issue with "ARI Sexy Lightbox" extension, run queries from previous post in PHPMyAdmin, these queries disable "ARI Sexy Lightbox" module and plugins.

Regards,
ARI Soft

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# Re:Lightbox 1.6
Posted by Rob van Hees - 2011/01/29 09:12

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hello that is nice, if i understand you correct you wanna help me? I send you a email with everything in it. THANKS Allready.

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## Re:Lightbox 1.6
Posted by admin - 2011/01/29 09:13

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Yes, we will be happy to help.

Regards,
ARI Soft

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## Re:Lightbox 1.6
Posted by admin - 2011/01/29 13:10

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It was a problem "System - Language Filter" plugin.

Regards,
ARI Soft

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