
bug with joomla 3.6.4

Posted by mwsmws - 2016/11/22 14:57

Hello, I have installed ARI Image Slider 2.2.1 and after the last update of joomla (joomla 3.6.4) it has stopped working. When I enter the module ari image slider appears blank and only shows the module title, as shown in the attached image.

I hope for a solution.

Thank you so much.

A greeting. <http://www.ari-soft.com/images/fbfiles/images/ari-57fb995736cf62710654e446ac721d93.jpg>

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Re:bug with joomla 3.6.4

Posted by admin - 2016/11/22 15:11

Hello,

Provide a link to a page where the problem occurs so we can investigate it. We suppose this is a problem with a 3rd party extension.

Regards,
ARI Soft

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Re:bug with joomla 3.6.4

Posted by mwsmws - 2016/11/22 15:43

hello, <http://www.fisiolasrozas.com/>

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Re:bug with joomla 3.6.4

Posted by admin - 2016/11/22 16:03

The page doesn't contain "ARI Image Slider" module.

Regards,
ARI Soft

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Re:bug with joomla 3.6.4

Posted by mwsmws - 2016/11/22 16:12

Yes you have it on the cover. I have marked in the image with a red box the module of "ARI Image Slider"

Thanks

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Re:bug with joomla 3.6.4

Posted by mwsmws - 2016/11/22 16:13

Do not let me attach the image ...

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Re:bug with joomla 3.6.4

Posted by admin - 2016/11/23 06:41

You can send it by email or share link to it.

Regards,
ARI Soft

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