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## PHOTOS NOT LOADING

Posted by PomPom - 2016/02/14 10:48

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Hi, I (believe) I've set everything correctly at the back-end.

But the photos will not load on my web page: <http://www.leicsrutlandmark.org.uk/en/2-uncategorised/205-district-grand-lodge-spain-visit.html> (see attached).

Would you please help? [http://www.ari-soft.com/images/fbfiles/images/ari\\_image\\_slider\\_002.jpg](http://www.ari-soft.com/images/fbfiles/images/ari_image_slider_002.jpg)

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/02/14 13:58

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Hello,

This is a problem with a 3rd party extension. Several instances of jQuery library are loaded on your site. Only jQuery instance which are loaded by Joomla! should be used.

Regards,  
ARI Soft

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/03 19:06

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I'm having a similar issue, but seems to be only affecting mobile devices. The images appear to be broken images for quite a while, but eventually they do load. Everything has been working fine for years, so not sure what happened to cause this issue. Page having issues: <http://MidMaineChamber.com>

Any thoughts, suggestions or comments gratefully received.

Thanks,

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/05/03 19:11

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Hello,

Could you provide screenshot(s) where possible to see the problem?

Regards,  
ARI Soft

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/03 19:16

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Just a pic of a phone, hope it helps.

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/05/03 19:18

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You can send it by email.

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Regards,  
ARI Soft

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/03 19:20

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I resized it, you should have it now.

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/03 19:21

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haha, third time is the charm! [http://www.ari-soft.com/images/fbfiles/images/IMG\\_20160503\\_151247144\\_HDR.jpg](http://www.ari-soft.com/images/fbfiles/images/IMG_20160503_151247144_HDR.jpg)

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/05/03 19:27

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Set "Advanced -> Load method" parameter in module settings to "DOM Ready" value.

Regards,  
ARI Soft

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/03 19:34

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Hi, no luck.  
On another phone, I'm able to try and open the image that isn't loading and I get a 404 if that helps.

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/05/04 06:40

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Hello,

We check it in Safari on iPhone and see a loading icon which is shown till the image is loaded then the image is shown. It is not clear what's wrong.

Regards,  
ARI Soft

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/04 12:37

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How long did it take before the images loaded?  
If I open the page up on a Droid phone it takes about 20 minutes for the images to load, but until then if I "view images" it takes me to an "Undefined" url

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/05/04 12:40

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It takes several seconds.

PS: What browser do you use?

Regards,  
ARI Soft

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## Re:PHOTOS NOT LOADING

Posted by a2zcs - 2016/05/04 12:47

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Safari on Iphone and Chrome on Droid

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## Re:PHOTOS NOT LOADING

Posted by admin - 2016/05/04 13:48

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We have reproduced it in Google Chrome on Android device. This is a problem with 3rd party extension or a site template feature, images in the slider is replaced by 3rd party extension with inline images and it doesn't work properly.

Regards,  
ARI Soft

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