
Unwanted dot

Posted by jgribble - 2013/01/08 20:21

I am using the ARI Easy Slider in a Joomla! 2.5 site (Nexus). All is working except the component is generating an errant dot above the content, which I think might be a separator. It is not visible in any of the code, but obviously is being pulled from somewhere and inserted. It will not be easy to give you back-end access because this is a big Intranet site installed behind a firewall. But I am attaching a screen shot of the issue. A small, pesky quirk, but I would like to solve it. It hasn't happened in any other 2.5 installation we've done recently.

Thanks,

-jgribble http://www.ari-soft.com/images/fbfiles/images/ari_glitch.png

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Re:Unwanted dot

Posted by admin - 2013/01/08 20:30

Hello,

It can be a problem with site template styles or 3rd party extension styles. Could you provide a link to a page where we can see the problem (we don't need backend access)?

Regards,
ARI Soft

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Re:Unwanted dot

Posted by jgribble - 2013/01/08 20:49

I wish I could, but it's a secure site; cannot be viewed at all without VPN access allowed by client. I just hoped maybe it was a common issue. Any suggestions for what I should be looking for?

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Re:Unwanted dot

Posted by jgribble - 2013/01/08 21:22

I could at least output the source code for this page and show you that, if it would help.

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Re:Unwanted dot

Posted by admin - 2013/01/09 08:26

Send page files of the page with the problem by email. You can read how to do it [here](#).

Regards,
ARI Soft

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Re:Unwanted dot

Posted by jgribble - 2013/01/09 15:31

Here you go.

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Re:Unwanted dot

Posted by admin - 2013/01/09 15:37

Check your mail.

Regards,
ARI Soft

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Re:Unwanted dot

Posted by jgribble - 2013/01/10 05:07

In Chrome, I "saved page as" "web page complete." It downloaded to the file I sent to you. Did I miss a step?

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Re:Unwanted dot

Posted by jgribble - 2013/01/10 05:14

Is this what you need?

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Re:Unwanted dot

Posted by admin - 2013/01/10 06:53

When you choose "Webpage, complete" option, all page files will be saved (not only HTML file). Place all files into archive and send it to us. Extra page files like images, javascript and CSS files are stored in a sub-folder in folder where HTML file is saved.

Regards,
ARI Soft

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Re:Unwanted dot

Posted by jgribble - 2013/01/14 23:32

I finally found the problem. It was in the T3 core/default CSS. Slides were being treated as a list and the code was automatically inserting a bullet as a content spacer. So I simply deleted the line that was inserting the graphic. I do greatly appreciate your efforts to help.

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