# Having Issues with Slider... Please Help

Posted by ctlmorgan - 2012/04/25 21:16

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I have installed the slider but all I get is the rotating loading symbol. I have read thru a lot of the forum and checked several issues like file path, JDOC in head, etc, but cannot figure it out. I have deleted modules that I have loaded that I thought would be causing conflict, but it did not work. Any help would be appreciated.

I can email the backend login information if needed.

The site is a final for a Joomla class I am taking. The site url is http://www.joomla.cmorganwebdesign.com/final/. It is not complete as of yet.

Thanks for any help anyone could give.

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# Re:Having Issues with Slider... Please Help

Posted by admin - 2012/04/25 21:21

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Hello,

Set "Include jQuery" parameter to "Yes" in module settings.

Regards,
ARI Soft

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# Re:Having Issues with Slider... Please Help

Posted by ctlmorgan - 2012/04/25 21:46

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I can only assume I have this set correctly. I went into the module and it is the very first drop down. Is this the one you are talking about? This has been set and it still doesnt work.

I have attached a screen shot. http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2012_04_25_at_5.png

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# Re:Having Issues with Slider... Please Help

Posted by admin - 2012/04/26 05:46

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It seems a 3rd party extension or a site template removes jQuery library which is loaded by the module. We can investigate this issue if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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