
Help on \"cache\" with AriQuiz

Posted by dreamtime - 2010/12/10 11:19

hello, please,

I have a problem:

- I installed AriQuizLite

-everything was ok

-created quizzes, used them, everything worked like a charm.

-After a week I had to create a cache dir under my root for another use, with the name "cache"(can't change name).

- adding this directory was enough to broke any quiz I made with AriQuiz. When I delete this directory everything returns ok.

-any quiz start but cannot go further. it stops on the first question and reload the same question every time I click "save"

- my dir /home/administrator/components/com_ariquizlite/cache is writable and so all the files under this dir

- I tried to switch on/switch off Joomla cache, but the result is the same. The only way I have to use AriQuizlite is delete the directory named "cache"

Please, could you help me?

Thank you thank you so much for your assistance, (sorry for my english)

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Re:Help on \"cache\" with AriQuiz

Posted by admin - 2010/12/10 11:24

Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,

ARI Soft

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Re:Help on \"cache\" with AriQuiz

Posted by dreamtime - 2010/12/10 11:47

sent details to your email,

thank you for your assistance

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Re:Help on \"cache\" with AriQuiz

Posted by admin - 2010/12/10 13:23

Try now please.

Regards,

ARI Soft

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Solved - Re:Help on \"cache\" with AriQuiz

Posted by dreamtime - 2010/12/10 13:35

Thank you so much admin for you prompt, kind, useful and fantastic assistance and support!

Now everything works and is OK!

Please, may I ask you what was the problem? Just because I'm not so skilled to investigate by myself the changes you

did and I'd like not to fall in my errors again, Thank you very very much

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Re:Solved - Re:Help on "\"cache\" with AriQuiz

Posted by admin - 2010/12/10 13:40

This problem occurred when "System - Cache" plugin was enabled. We modified /components/com_ariquizlite/frontend_pages/question.php file that avoid this problem.

Regards,
ARI Soft

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Re:Solved - Re:Help on "\"cache\" with AriQuiz

Posted by dreamtime - 2010/12/10 13:52

Thank you admin again, and again!
Have a nice day!

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