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## Quiz questions won't show up

Posted by bmeyer - 2016/01/27 16:40

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After some years of perfect functioning my Ari-quiz won't show the questions anymore, shows me the window in the attached jpg. Thought it might have to do something with updating joomla, so I restored to 3.4.5, but same problem. Please help. <http://www.ari-soft.com/images/fbfiles/images/ariquiz.JPG>

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## Re:Quiz questions won't show up

Posted by admin - 2016/01/27 16:43

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Hello,

Send a link to a page where the problem occurs.

Regards,  
ARI Soft

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## Re:Quiz questions won't show up

Posted by bmeyer - 2016/01/27 16:56

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<http://www.englishexpertise.de/de/zumtest/a1?view=quiz&quizId=1&task=quiz>

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## Re:Quiz questions won't show up

Posted by admin - 2016/01/27 16:59

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Do you use the latest version of the extension?

Regards,  
ARI Soft

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## Re:Quiz questions won't show up

Posted by bmeyer - 2016/01/27 17:10

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Just installed 3.8.4, but got the message: Points rules were not installed because EasySocial component is not installed.

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## Re:Quiz questions won't show up

Posted by admin - 2016/01/27 17:11

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Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:Quiz questions won't show up

Posted by admin - 2016/01/28 06:35

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This problem with AllVideos plugin. It is not compatible with your Joomla! version. Disable it or upgrade to the latest version.

Regards,  
ARI Soft

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## Re:Quiz questions won't show up

Posted by bmeyer - 2016/01/28 11:03

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Thanks, that did the trick.

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