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## Error 1054

Posted by batereylor89 - 2015/08/20 20:20

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Install the component , and publish it on my website , when the user will enter the questionnaire appears esta error:

```
1054 Unknown column 'SS.StartDate' in 'where clause' SQL=SELECT SS.StatisticsId FROM pjisc_ariquizstatisticsinfo SSI LEFT JOIN pjisc_ariquizstatistics SS ON SSI.StatisticsInfold = SS.StatisticsInfold WHERE SSI.TicketId = 'b6393f1dcb8380d95e3f83d506478eab' AND (0 = 0 OR SSI.UserId = 0) AND SS.EndDate IS NULL AND (SS.StartDate IS NULL OR (SS.QuestionTime IS NULL OR SS.QuestionTime = 0) OR (UNIX_TIMESTAMP(UTC_TIMESTAMP()) - UNIX_TIMESTAMP(SS.StartDate) + UsedTime) < SS.QuestionTime) AND (SSI.TotalTime IS NULL OR SSI.TotalTime = 0 OR (UNIX_TIMESTAMP(UTC_TIMESTAMP()) - UNIX_TIMESTAMP(SSI.StartDate)) < SSI.TotalTime) ORDER BY SS.SkipDate ASC,SS.QuestionIndex ASC LIMIT 0,1
```

Help me fix it

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## Re>Error 1054

Posted by admin - 2015/08/21 06:26

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Hello,

It seems the extension was upgraded incorrectly. Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem in more details?

Regards,  
ARI Soft

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