Assessment works once and doesn\'t work again

Posted by Thabang - 2015/07/29 09:59
_____

Hi

The ARI Quiz Lite only worked once on the site and didn't work again.
I click on the assessment links but nothing happens.
I am testing this locally on my system before i deploy on the internet.

Please assist I need to deploy this site soon.

Regards
Thabang

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Re:Assessment works once and doesn\'t work again

Posted by admin - 2015/07/29 20:32
_____

Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

==

Re:Assessment works once and doesn\'t work again

Posted by Thabang - 2015/08/04 11:54
_____

Hi

The website is currently only local host not deployed yet.

Regards

==

Re:Assessment works once and doesn\'t work again

Posted by admin - 2015/08/04 11:56
_____

Hello,

We can investigate the problem when your site will be available (on a test server for example).

Regards,
ARI Soft

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Re:Assessment works once and doesn\'t work again

Posted by Thabang - 2015/08/04 11:59
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The ARI Quiz Lite works after installation, if I close and open the website the plugin doesn't work anymore.

Can you log in remotely? I can log you into Teamviewer.
Because i need to show this to a client before deployment.

Regards

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Re:Assessment works once and doesn\'t work again
Posted by admin - 2015/08/04 12:07
_____

Reproduce the problem on a test public server so we can investigate it.

Regards,
ARI Soft

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Re:Assessment works once and doesn\'t work again
Posted by Thabang - 2015/08/05 11:20
_____

Hi

Will contact you shortly, the host company is creating a sub domain.

Regards
Thabang

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Re:Assessment works once and doesn\'t work again
Posted by Thabang - 2015/08/19 11:48
_____

Hi Admin

The test server is up, I am sending you the details now.
Please confirm on the email once you receive it.

Regards
Thabang

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Re:Assessment works once and doesn\'t work again
Posted by Thabang - 2015/08/19 11:54
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Please see the website link below:
http://dev.rxhealth.co.za/index.php/assessment

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Re:Assessment works once and doesn\'t work again
Posted by Thabang - 2015/08/20 07:02
_____

Hello Admin

Can you please assist me in the fixing of this issue.
I have already emailed you the details as requested.

Kind Regards
Thabang

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Re:Assessment works once and doesn\'t work again

Posted by admin - 2015/08/20 09:48

_____

Hello,

It is not possible to login to backend part of your site. The following error occurs:

"You do not have access to the Administrator section of this site."

Regards,
ARI Soft

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Re:Assessment works once and doesn\'t work again

Posted by admin - 2015/08/20 10:30

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This is a problem with site template. It doesn't load components output. For example it doesn't load output of com_content component (standard Joomla! component which is used to manage articles):

http://dev.rxhealth.co.za/index.php?option=com_content&view=article&id=3

Regards,
ARI Soft

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Re:Assessment works once and doesn\'t work again

Posted by Thabang - 2015/08/20 14:06

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Hi Admin

I will check and get back to you if I encounter further challenges.

Thank you.
Thabang

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