Re:Quiz halted on Posted by Disaron - 2014/07/25 19:10
Regards, ARI Soft
Could you send SQL dump for #ariquizstatistics and #ariquizstatistisinfo DB tables with records related to a probler quiz session?
Re:Quiz halted on Posted by admin - 2014/07/25 18:55
======================================
Regards, ARI Soft Unfortunaly no :(My server in big LAN segment for >25K computers phisycally delimited with Internet. For connect to Internet I can be fired immediatly. I know that is telepathy but could you say me vector to find solution?
Could you provide a temporary access to your J! backend by email and account which can be used to see the problem?
admin wrote: Hello,
Re:Quiz halted on Posted by Disaron - 2014/07/25 18:47
Regards, ARI Soft
Could you provide a temporary access to your J! backend by email and account which can be used to see the problem?
Hello,
Re:Quiz halted on \"Prepare\" status Posted by admin - 2014/07/25 17:23
Hi! Sometimes (I can't catch when, maybe when more than one users try to begin quiz simulteniuosly) record in ariquizstatisticsinfo halted on Status=Prepare. In this case user can't done the quiz, he get "quiz not passed" message. How to resolve this trouble?
Quiz halted on \"Prepare\" status Posted by Disaron - 2014/07/25 15:01

Re:Quiz halted on

Posted by Disaron - 2014/07/28 07:53

Thanks for reply. I send it for monday (now working week is end). By now I use dirty hack which removes all records with status "Prepare" that exists more than 10 seconds. :) It solves problem temporary.

admin wrote: Could you send SQL dump Hi, I can't attach dump's to post. Send to info@ Thanks!
Re:Quiz halted on Posted by admin - 2014/07/28 09:36
Do you mean records with StatisticsInfold = 13180?
Regards, ARI Soft
Re:Quiz halted on Posted by Disaron - 2014/07/28 10:00
Yes. 13178 and 13180.
Hmmm, I see, that you use MyISAM engine for this tables. I don't tune this params, because use innodb generally. Maybe small tuning will get some effect.
Re:Quiz halted on Posted by admin - 2014/07/28 10:10
According to records, it seems quiz with ID = 3 contains 0 questions (QuestionCount field is populated with 0 value in #ariquizstatisticsinfo table).
Regards, ARI Soft
Re:Quiz halted on Posted by Disaron - 2014/07/28 10:13
No, it contain 1 question, but bug exists in quizzes with more than 40 questions too.
Re:Quiz halted on Posted by admin - 2014/07/28 10:40
Unfortunately we don't see structure of your quizzes and quizzes settings. It is hard to investigate the problem only by SQL dump for quizzes results. We only see the reason that the problem occurs because QuestionCount is set to 0.
Regards, ARI Soft

Re:Quiz halted on Posted by Disaron - 2014/07/28 10:46

OK, thanks for target. I'll try to find, why it can set to 0 during start. By the way, when "Prepare" status is generated, on what stage? During start ticket generation? Or it can be set before every question during quiz?
Re:Quiz halted on Posted by admin - 2014/07/28 10:48
This state is set when quiz session ticket is generated.
PS: If you reproduce the problem on a public server or provide exact steps how to reproduce the problem, we will help to investigate it.
Regards, ARI Soft
Re:Quiz halted on Posted by Disaron - 2014/07/28 10:59
Reproduce I don't know how to produce it for reproducing. :) Just start quiz by pressing button that's all, have this error in 1/100(200 or more) tries.
Thanks again for help, in case that is generated only for start session, it not big trouble - hack will save me temporary. If I find solution then let to know you.
Re:Quiz halted on Posted by Disaron - 2014/10/02 19:04
well this trouble going to this: http://www.ari-soft.com/ARI-Quiz-Lite/20774-Error-Dear-Guest-You-have-Not-Passed-quiz-\$Q.html
It produced because on composing quiz stage nothing write to #ariquizstatistics (I don`t know why), and quiz going to "finished" stage meanwhile in #ariquizstatisticsinfo is on "Prepare" stage.
Re:Quiz halted on Posted by admin - 2014/10/02 19:18
Hello,
Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate it?
Regards, ARI Soft
Re:Quiz halted on Posted by Disaron - 2014/10/03 03:21

Unfortunaly no. As I said ealier my site in intranet.