## Cannot show page after install Posted by FredvW - 2014/03/27 10:07

#### Hello,

First I totally new to Joomla and components, so maybe I'm forgetting something. After success installation of Ari Quiz Lite, I go to Components and select one of the Ari guiz options then my browser cannot find page, this is happening with all the options of Ari quiz. Do I forget something? in extension manager all components plugins of Ari is active. Running on Joomla 3.2.3, and I have downloaded the latest version of Ari Quiz. I have also database error, not sure if that has something to-do with this problem. error:  $\hat{a}$ €¢Database schema version (3.2.3-2014-02-20) does not match CMS version (3.2.3).

hopefully you can help me, looking forward to create a quiz regards, Fred Thanks already for the efforts.

## Re:Cannot show page after install Posted by admin - 2014/03/27 10:10

Hello.

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards, ARI Soft

## Re:Cannot show page after install Posted by FredvW - 2014/03/27 10:21

Hi,

Thanks, login info send to email address

Rg, Fred

## Re:Cannot show page after install Posted by admin - 2014/03/27 10:30

Set writable permissions for /administrator/components/com\_ariguizlite/cache/files/ folder and all sub-folders in this folder.

Regards, ARI Soft

#### Re:Cannot show page after install

Posted by FredvW - 2014/03/27 11:18

Thanks for checking, but can I do this from back-end, or need I access to the file's on the server?

## Re:Cannot show page after install Posted by admin - 2014/03/27 12:02

You can try to use a file manager extension like eXtplorer or change it via FTP.

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Regards, ARI Soft

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# Re:Cannot show page after install Posted by FredvW - 2014/03/27 15:07

Hi, Thanks!!! Works now!!! Great support

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