
E mail problem

Posted by sandeep - 2010/04/08 10:02

Quiz results are not sent to the email which is mentioned at the stating of configuration.

Error message says:

"SMTP Error! The following recipients failed:"

please help me..... :)

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Re:E mail problem

Posted by admin - 2010/04/08 10:36

Check that 'Mail settings' in Joomla! is configured properly.

Regards,

ARI Soft

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Re:E mail problem

Posted by sandeep - 2010/04/08 10:51

The configuration i have used is below:

Mailer- SMTP Server

SMTP Security - ssl

SMTP PORT - 465

Mail from - webmaster@mydomain.com

send mail path - /usr/sbin/sendmail

SMTP Authentication- yes

SMTP USER NAME- webmaster@mydomain.com

password-*****

SMTP Host- mail.mydomain.com

But the error at the end of test given is

"SMTP Error! The following recipients failed:"

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Re:E mail problem

Posted by admin - 2010/04/08 11:11

"ARI Quiz Lite" uses standard Joomla! API for sending mails. We can't check your mail settings. Other extensions on your site send mails without problems?

Regards,

ARI Soft

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Re:E mail problem

Posted by sandeep - 2010/04/08 11:22

one more problem,

after the test is completed if the person click on the email button, email will be sent but the sender name will be blank..

could help in this atleast... :(

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Re:E mail problem

Posted by admin - 2010/04/09 13:38

Download and re-install the component again, please. It should resolve the problem with empty sender name. The component will be used sender name from Joomla! mail settings.

Regards,
ARI Soft

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Re:E mail problem

Posted by sandeep - 2010/04/10 07:44

Excellent it is working fine now.. :woohoo:
Thanks alot for your unmatched support. :)

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Re:E mail problem

Posted by sandeep - 2010/04/10 09:28

The configuration i have used is below:

Mailer- SMTP Server
SMTP Security - ssl
SMTP PORT - 465
Mail from - webmaster@mydomain.com
send mail path - /usr/sbin/sendmail
SMTP Authentication- yes
SMTP USER NAME- webmaster@mydomain.com
password-*****
SMTP Host- mail.mydomain.com

But the error at the end of test given is
"SMTP Error! The following recipients failed:"

Other mail are sent correctly
i have no problem in mail settings

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Re:E mail problem

Posted by sandeep - 2010/04/10 09:54

I am sending the screen shot of the setting where i have problem. in quiz there is column by name additional settings, under that there is an option "send results to" under that e-mail, if i fill the column by my email id and save, and when i take test at the end error message will appear. if i leave that blank no error is found, but i need the test results to be sent to my email, Please do help in this.

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Re:E mail problem

Posted by sandeep - 2010/04/10 09:58

in quiz there is column by name additional settings, under that there is an option "send results to" under that e-mail, if i fill the column by my email id and save, and when i take test at the end error message will appear. if i leave that blank no error is found, but i need the test results to be sent to my email, Please do help in this.

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Re:E mail problem

Posted by sandeep - 2010/04/10 09:59

in quiz there is column by name additional settings, under that there is an option "send results to" under that e-mail, if i fill the column by my email id and save, and when i take test at the end error message will appear. "SMTP Error! The following recipients failed:"

if i leave that blank no error is found, but i need the test results to be sent to my email, Please do help in this.

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Re:E mail problem

Posted by admin - 2010/04/11 21:28

We can try to help you, if you provide temporary access to your Joomla! backend by email that we can investigate this issue.

Regards,
ARI Soft

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Re:E mail problem

Posted by sandeep - 2010/04/13 08:43

i have sent the temporary access to my joomla backend plz do check and revert me...

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Re:E mail problem

Posted by admin - 2010/04/13 20:33

We have fixed this issue.

Regards,
ARI Soft

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Re:E mail problem

Posted by sandeep - 2010/04/14 05:15

Thanks alot its is really helpful, you people rock, excellent work keep it up...

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